

DATA ANALYSIS AT SCALE

PETRA ISENBERG (slides by WESLEY WILLETT)

VISUAL ANALYTICS 04 NOV 2014

DATA ANALYSIS AT SCALE

CHALLENGES

ANALYSIS AND CLUSTER COMPUTING

INTERACTING WITH BIG DATA

PARALLELIZING HUMAN INTELLIGENCE

CHALLENGES FOR ANALYZING LARGE DATA SETS

SIZE **SPEED**

ATTENTION

SIZE

KILOBYTES OF DATA

MEGABYTES OF DATA

GIGABYTES OF DATA

TERABYTES OF DATA

PETABYTES OF DATA

...

SIZE

KILOBYTES OF DATA

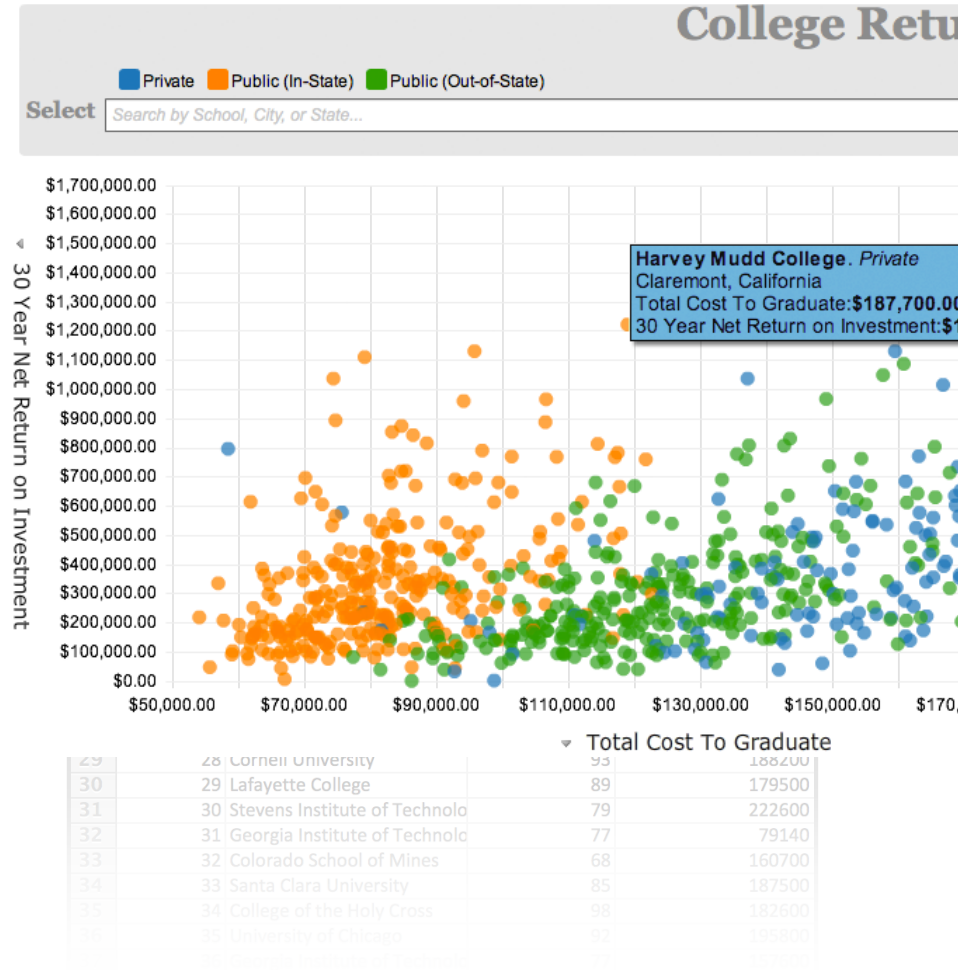
MEGABYTES OF DATA

GIGABYTES OF DATA

TERABYTES OF DATA

PETABYTES OF DATA

...



SIZE

KILOBYTES OF DATA

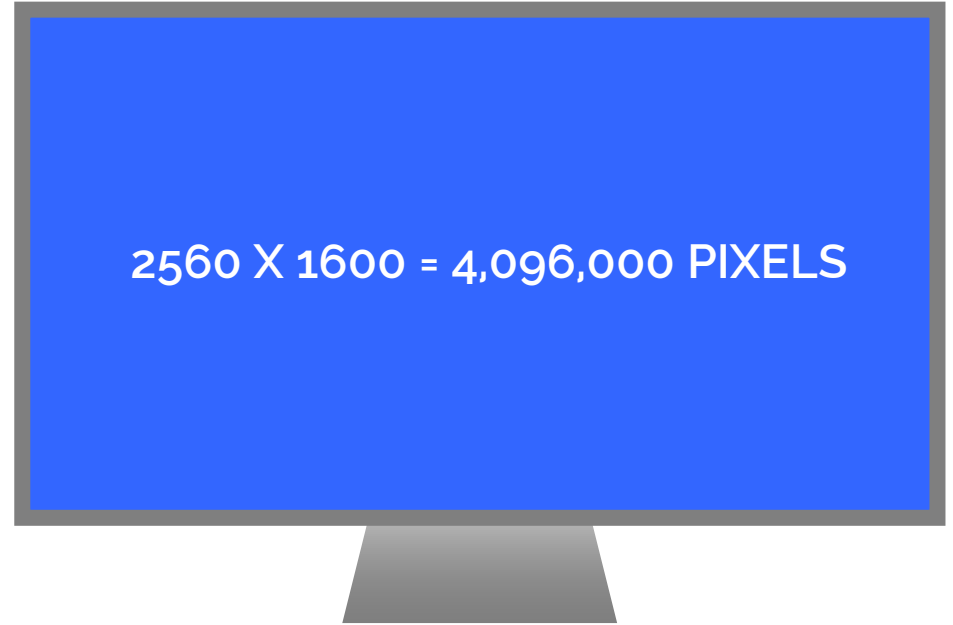
MEGABYTES OF DATA

GIGABYTES OF DATA

TERABYTES OF DATA

PETABYTES OF DATA

...



**EVEN A MEGABYTE IS MORE BITS OF DATA
THAN THERE ARE PIXELS ON A SCREEN!**

SIZE

KILOBYTES OF DATA

MEGABYTES OF DATA

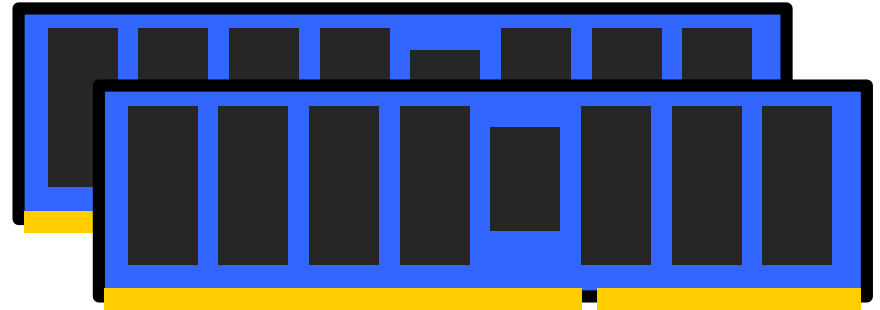
GIGABYTES OF DATA

TERABYTES OF DATA

PETABYTES OF DATA

...

MORE DATA THAN CAN FIT IN MEMORY



SIZE

KILOBYTES OF DATA

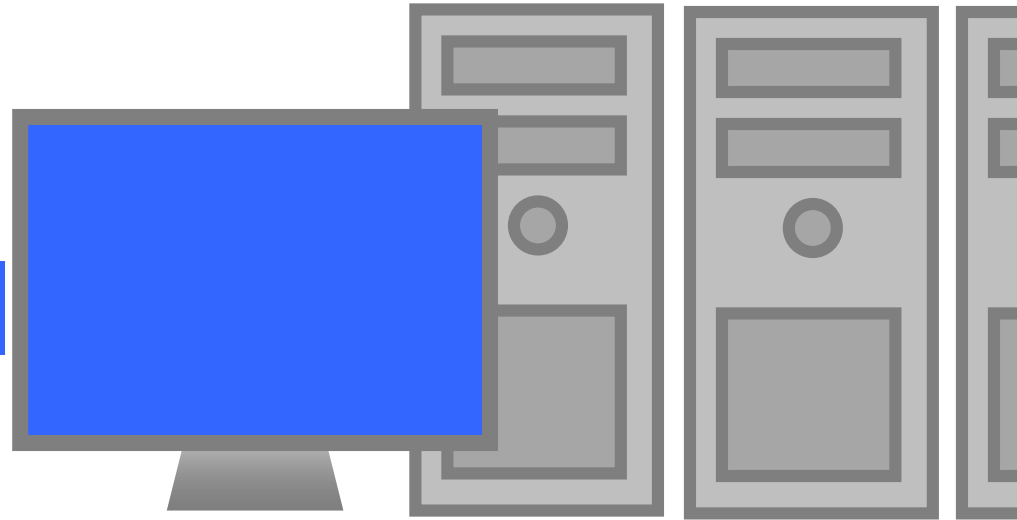
MEGABYTES OF DATA

GIGABYTES OF DATA

TERABYTES OF DATA

PETABYTES OF DATA

...



MORE DATA THAN CAN FIT ON ONE MACHINE!

SIZE

KILOBYTES OF DATA

MEGABYTES OF DATA

GIGABYTES OF DATA

TERABYTES OF DATA

PETABYTES OF DATA

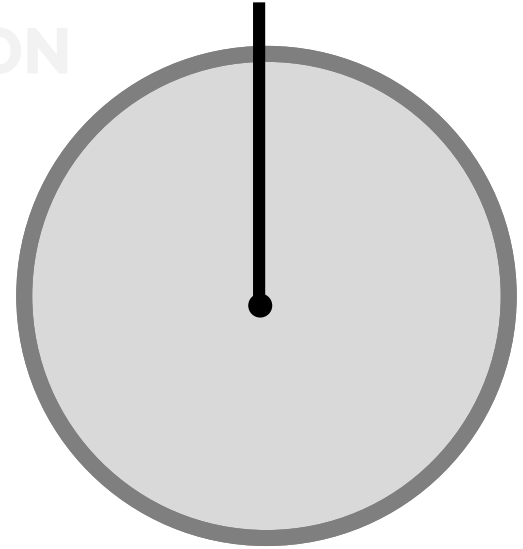


**MANY BIG DATA-DRIVEN
QUESTIONS TODAY**



SPEED

~0.1 SECOND	DIRECT MANIPULATION
~1 SECOND	INTERACTIVE
~10 SECONDS	QUERY / RESPONSE
MINUTES	...
HOURS	BATCH PROCESSING (VERY SLOW)



SPEED

~0.1 SECOND

DIRECT MANIPULATION

~1 SECOND

INTERACTIVE

~10 SECONDS

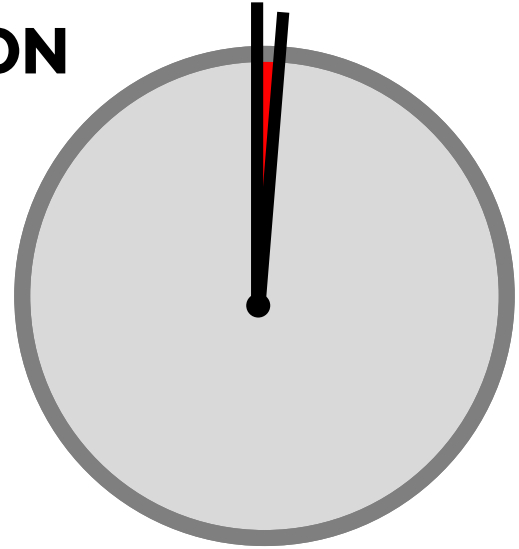
QUERY / RESPONSE

MINUTES

...

HOURS

BATCH PROCESSING
(VERY SLOW)



SPEED

~0.1 SECOND

DIRECT MANIPULATION

~1 SECOND

INTERACTIVE

~10 SECONDS

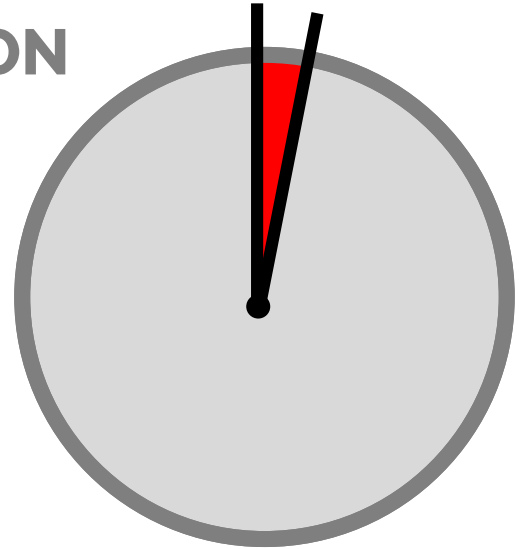
QUERY / RESPONSE

MINUTES

...

HOURS

BATCH PROCESSING
(VERY SLOW)



SPEED

~0.1 SECOND

DIRECT MANIPULATION

~1 SECOND

INTERACTIVE

~10 SECONDS

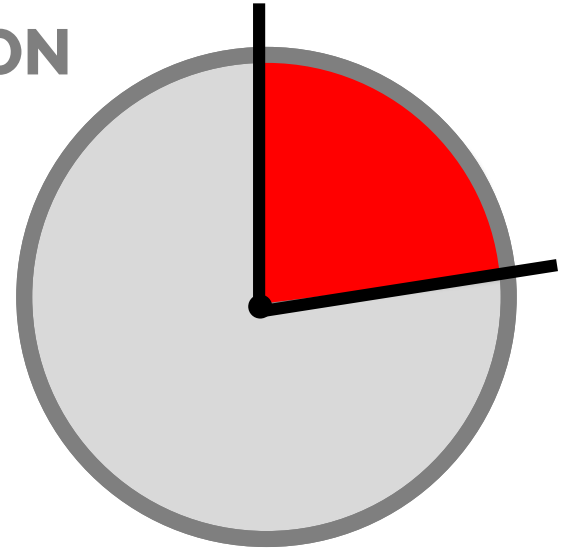
QUERY / RESPONSE

MINUTES

...

HOURS

BATCH PROCESSING
(VERY SLOW)



SPEED

~0.1 SECOND

DIRECT MANIPULATION

~1 SECOND

INTERACTIVE

~10 SECONDS

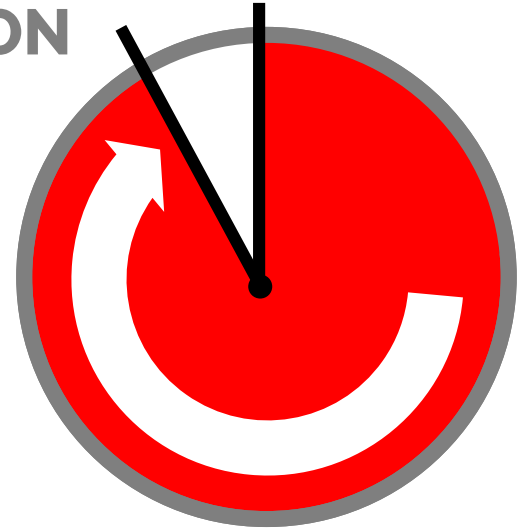
QUERY / RESPONSE

MINUTES

...

HOURS

**BATCH PROCESSING
(VERY SLOW)**



ATTENTION

EVERY PERSON ONLY HAS A FINITE
NUMBER OF WORKING HOURS

5-8 PERSON-HOURS PER DAY

1,489 PERSON-HOURS PER YEAR (FRANCE)

(1,388 GERMANY 2,163 IN S. KOREA 1,788 IN USA) [IOECD STATS](#)

HOW LONG CAN YOU AFFORD TO SPEND FINDING EXAMPLES,
PROCESSING A DATASET, OR ANSWERING A QUESTION?

ATTENTION

AN INDIVIDUAL ANALYST IS UNLIKELY
TO BE ABLE TO SEE DATA FROM
MANY PERSPECTIVES

“MANY EYES FIND MORE BUGS”

DATA ANALYSIS AT SCALE

CHALLENGES

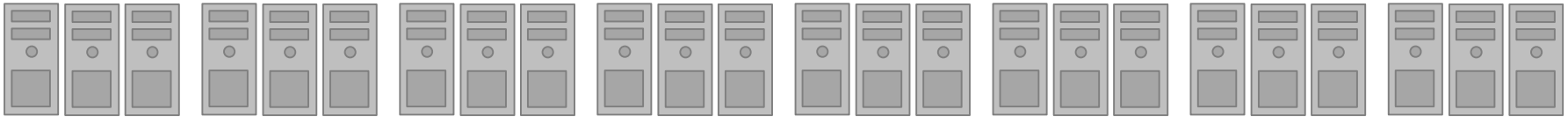
ANALYSIS AND CLUSTER COMPUTING

INTERACTING WITH BIG DATA

PARALLELIZING HUMAN INTELLIGENCE

ANALYSIS & CLUSTER COMPUTING

**BIG DATASETS ARE LIKELY TO BE
SPREAD OUT ACROSS A CLUSTER (OR
CLUSTERS)**



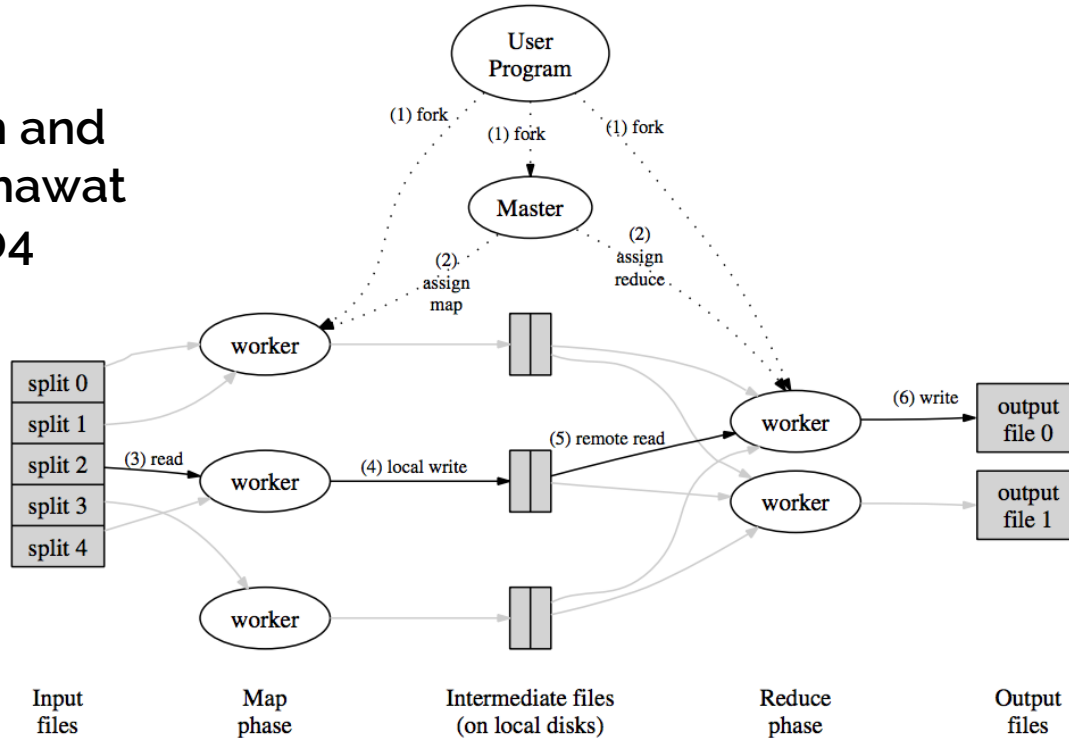
**ANALYSIS REQUIRES
DISTRIBUTED DATA PROCESSING**

HOW CAN WE PERFORM ANALYSIS ACROSS A CLUSTER?

How can we split work across machines?

MAP-REDUCE

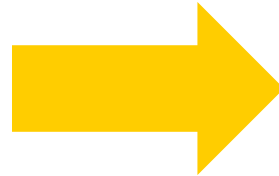
Jeffrey Dean and
Sanjay Ghemawat
(Google) 2004



A SIMPLE EXAMPLE

HOW TO COUNT NUMBER OF TIMES WORDS OCCUR IN A DOCUMENT?
(IF THAT DOCUMENT IS SPREAD ACROSS MANY MACHINES)

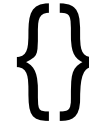
“I am Sam
I am Sam
Sam I am
Do you like
Green eggs and ham?”



I: 3
am: 3
Sam: 3
do: 1
you: 1
like: 1
...

JUST A HASH TABLE

“I am Sam
I am Sam
Sam I am
Do you like
Green eggs and ham?”



JUST A HASH TABLE

“I am Sam
I am Sam
Sam I am
Do you like
Green eggs and ham?”

{I:1}

JUST A HASH TABLE

“I am Sam
I am Sam
Sam I am
Do you like
Green eggs and ham?”

{I:1,
am:1}

JUST A HASH TABLE

“I am Sam
I am Sam
Sam I am
Do you like
Green eggs and ham?”

{I:1,
am:1,
Sam:1}

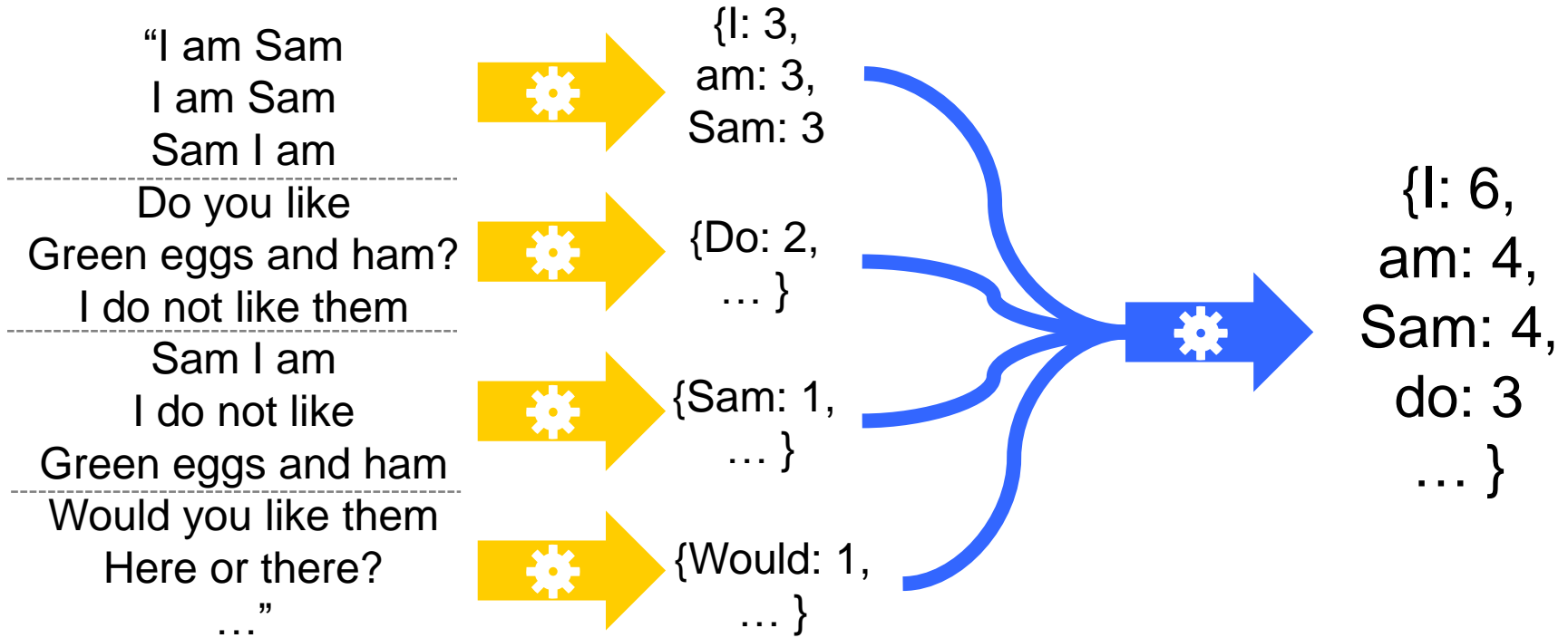
JUST A HASH TABLE

“I am Sam
I am Sam
Sam I am
Do you like
Green eggs and ham?”

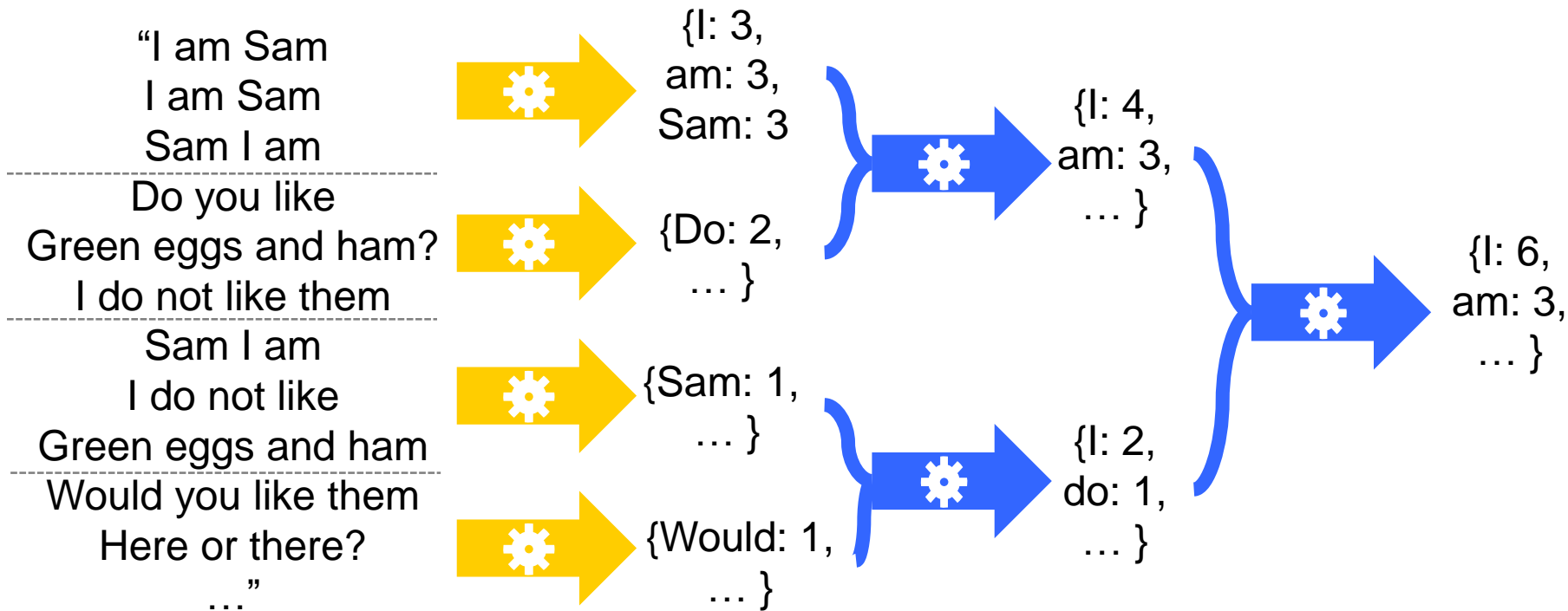
{I:2,
am:1,
Sam:1}

**BUT YOU SAID THE
DOCUMENT IS REALLY BIG?**

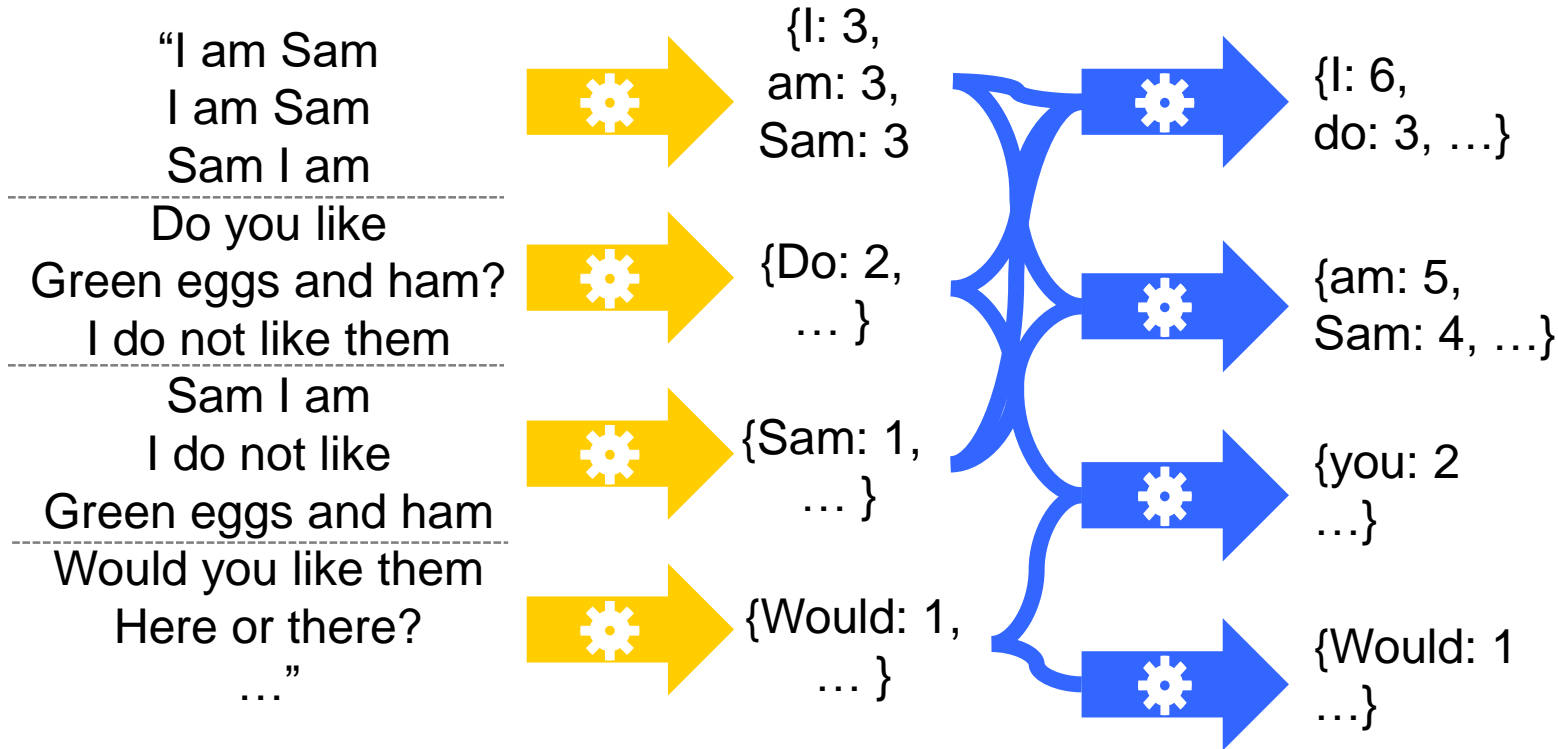
COMPUTE IN PARALLEL



COMPUTE IN PARALLEL

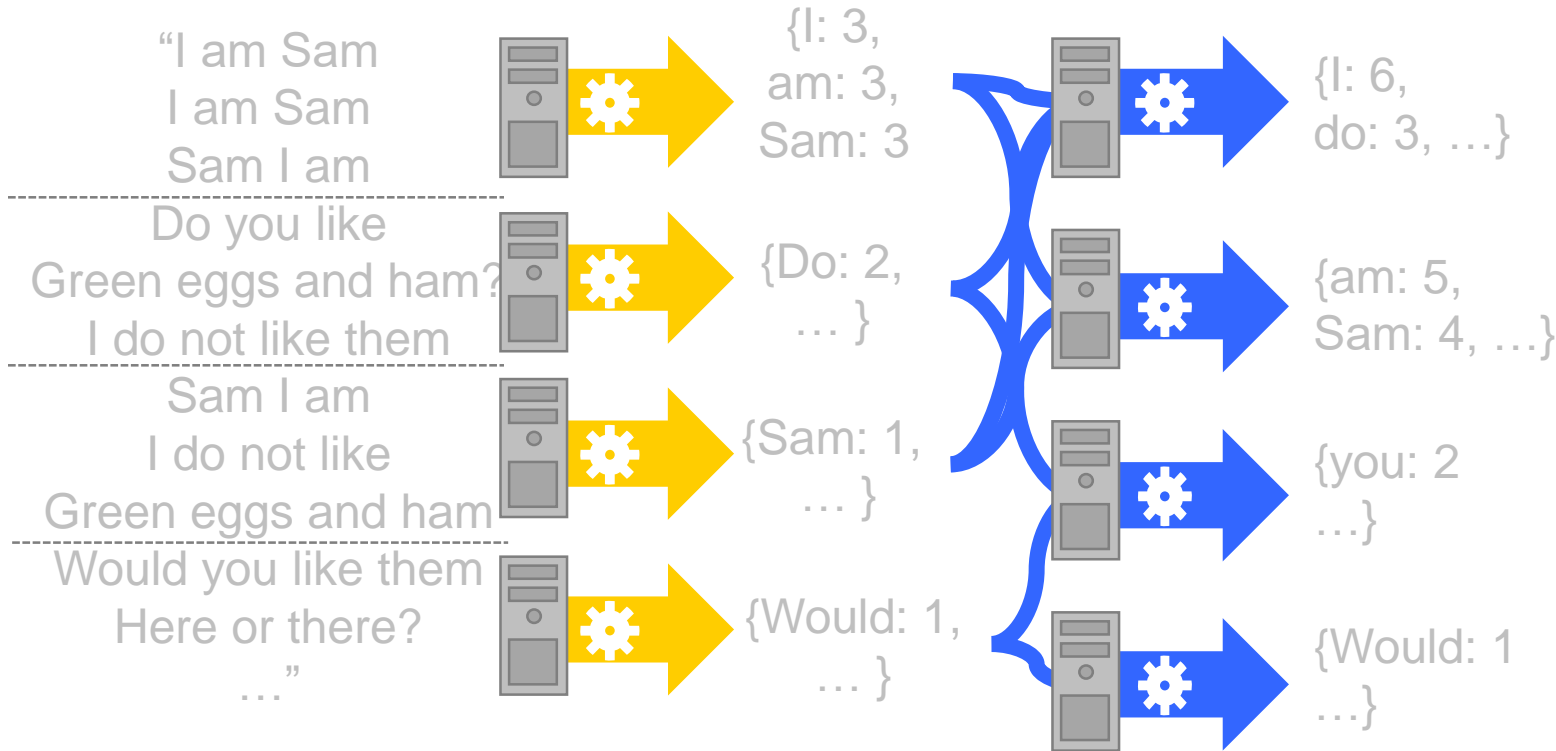


COMPUTE IN PARALLEL



MAP

REDUCE



MAP-REDUCE

SPLIT DATA & SEND TO MULTIPLE
MACHINES (IF NOT ALREADY THERE)

MAP

FILTER, SORT, AND PROCESS
DATA LOCALLY

REDUCE

CONSOLIDATE AND
SUMMARIZE

MAP-REDUCE

CAN BE SHORT, SELF-CONTAINED FUNCTIONS

(HERE AS PYTHON-ESQUE PSEUDO CODE)



MAP

```
function Map(Document document):  
    for each Word w in document:  
        EmitIntermediate(w, 1)
```



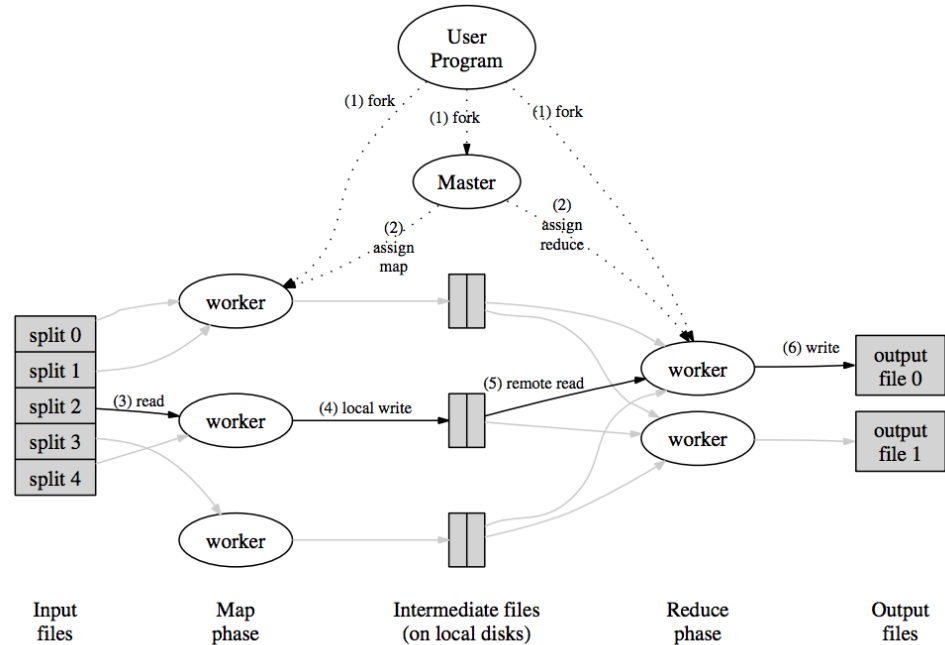
REDUCE

```
function Reduce(Word w, Iterator intermediates):  
    int count= 0  
    for each int value in intermediates:  
        count += value  
    Emit(w, count)
```

MAP-REDUCE

BIG INSIGHT ISN'T
MAP / REDUCE METHODS,
BUT THEIR **SIMPLICITY**
AND THE **ARCHITECTURE**
AROUND THEM

PROVIDES **SCALABILITY**
AND **FAULT-TOLERANCE**
FOR BIG DATA
PROCESSING JOBS



DEALING WITH ERRORS

A photograph of a server room with rows of server racks. The room is brightly lit with overhead lights, and the racks are filled with various server components. The perspective is from an elevated angle, looking down at the racks.

SERVER FAILURE

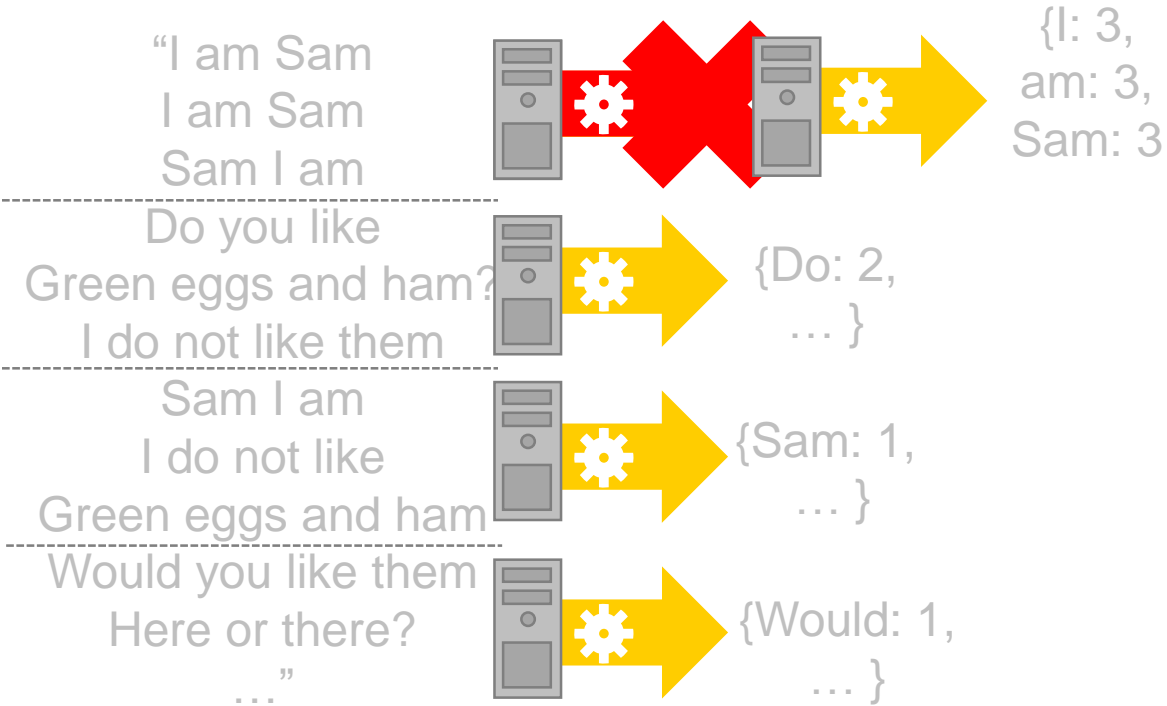
1 server fails every 3 years

→ 10K nodes see 10 faults/day

STRAGGLERS

Nodes are slow or unresponsive

JUST LAUNCH A REPLACEMENT

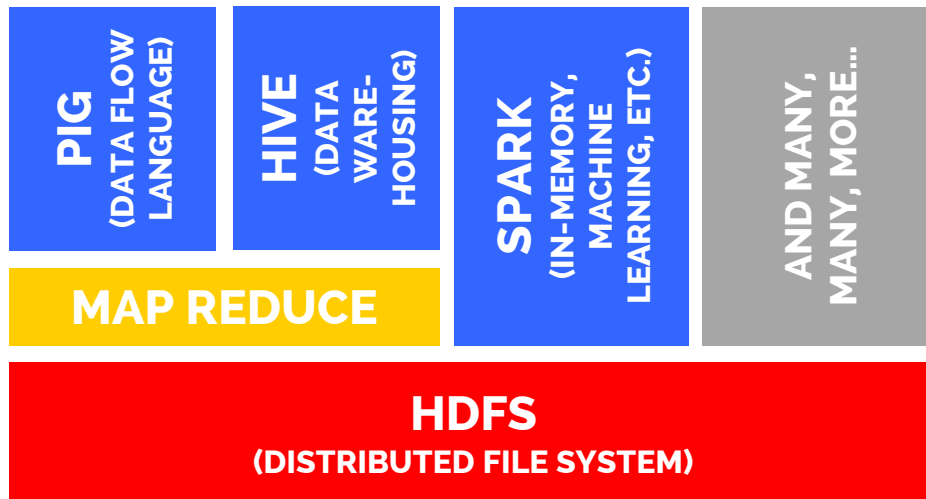


APACHE HADOOP

OPEN-SOURCE DISTRIBUTED FILE SYSTEM
+ MAP REDUCE **AND MORE**

INSPIRED BY GOOGLE'S SYSTEMS

MANY DATA PROCESSING
PIPELINES NOW BUILT
ON HADOOP INFRASTRUCTURE



SOME OPTIONS FOR SPECIFYING BIG DATA PROCESSING OPERATIONS

WRITE YOUR OWN MAP-REDUCE METHODS

USE A QUERY LANGUAGE LIKE **APACHE PIG**
THAT CAN COMPILE DOWN TO MAP REDUCE-
STYLE DISTRIBUTED COMPUTATIONS

```
a = load '/documents';  
b = foreach a generate flatten(TOKENIZE((chararray)$0)) as word;  
c = group b by word;  
d = foreach c generate COUNT(b), group;  
store d into '/pig_wordcount';
```

BENEFITS AND CHALLENGES

Data manipulation on clusters is now a **big business**.

There is a **huge library of tools** for querying and processing distributed data.

BUT...

Most of these tools are **not** real-time or interactive.

**WHAT IF YOU NEED TO INTERACTIVELY
EXAMINE OR VISUALIZE A BIG DATASET?**

DATA ANALYSIS AT SCALE

CHALLENGES

ANALYSIS AND CLUSTER COMPUTING

INTERACTING WITH BIG DATA

PARALLELIZING HUMAN INTELLIGENCE

STRATEGIES FOR PROVIDING INTERACTIVITY WITH BIG DATA

1. INTERACTIVITY VIA PRECOMPUTATION

(AGGREGATE AND THEN INTERACT)

2. VISUALIZATION AS QUERY SPECIFICATION

(LEAVE BIG DATA ON THE SERVERS)

3. SAMPLE INTERACTIVELY

(APPROXIMATE FIRST THEN REFINE)

STRATEGIES FOR PROVIDING INTERACTIVITY WITH BIG DATA

PARALLELIZE

1. INTERACTIVITY VIA PRECOMPUTATION

(AGGREGATE AND THEN INTERACT)

2. VISUALIZATION AS QUERY SPECIFICATION

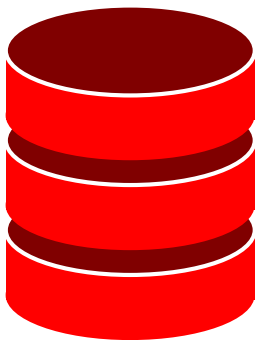
(LEAVE BIG DATA ON THE SERVERS)

3. SAMPLE INTERACTIVELY

(APPROXIMATE FIRST THEN REFINE)

SAMPLING FOR INTERACTION

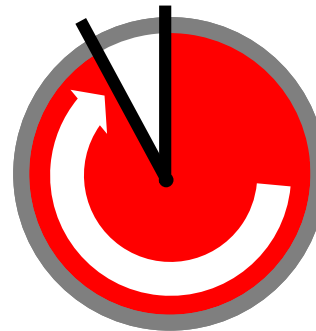
STANDARD QUERY



**BIG
DISTRIBUTED
DATABASE**

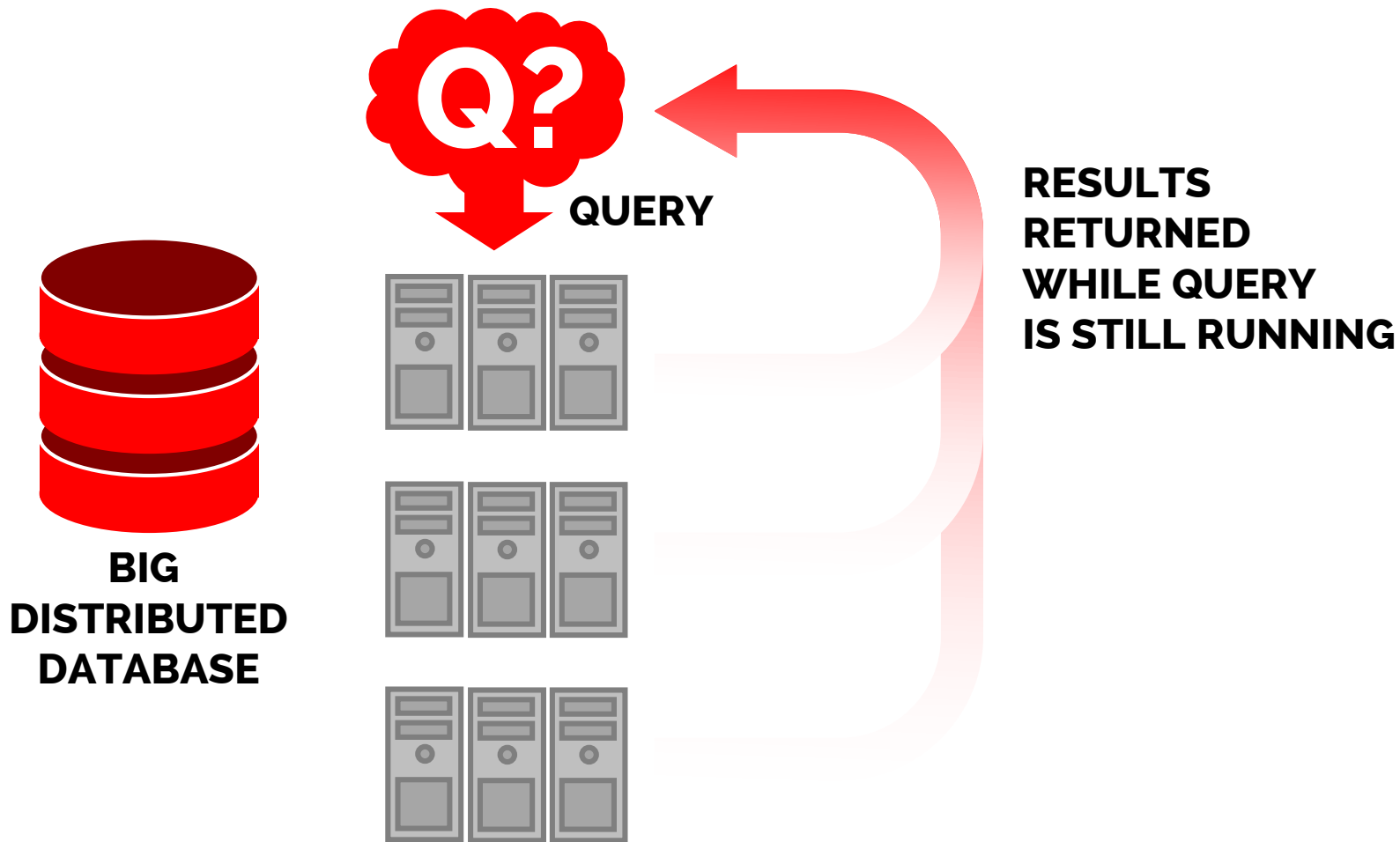


**ALL RESULTS
RETURNED AT
THE END**

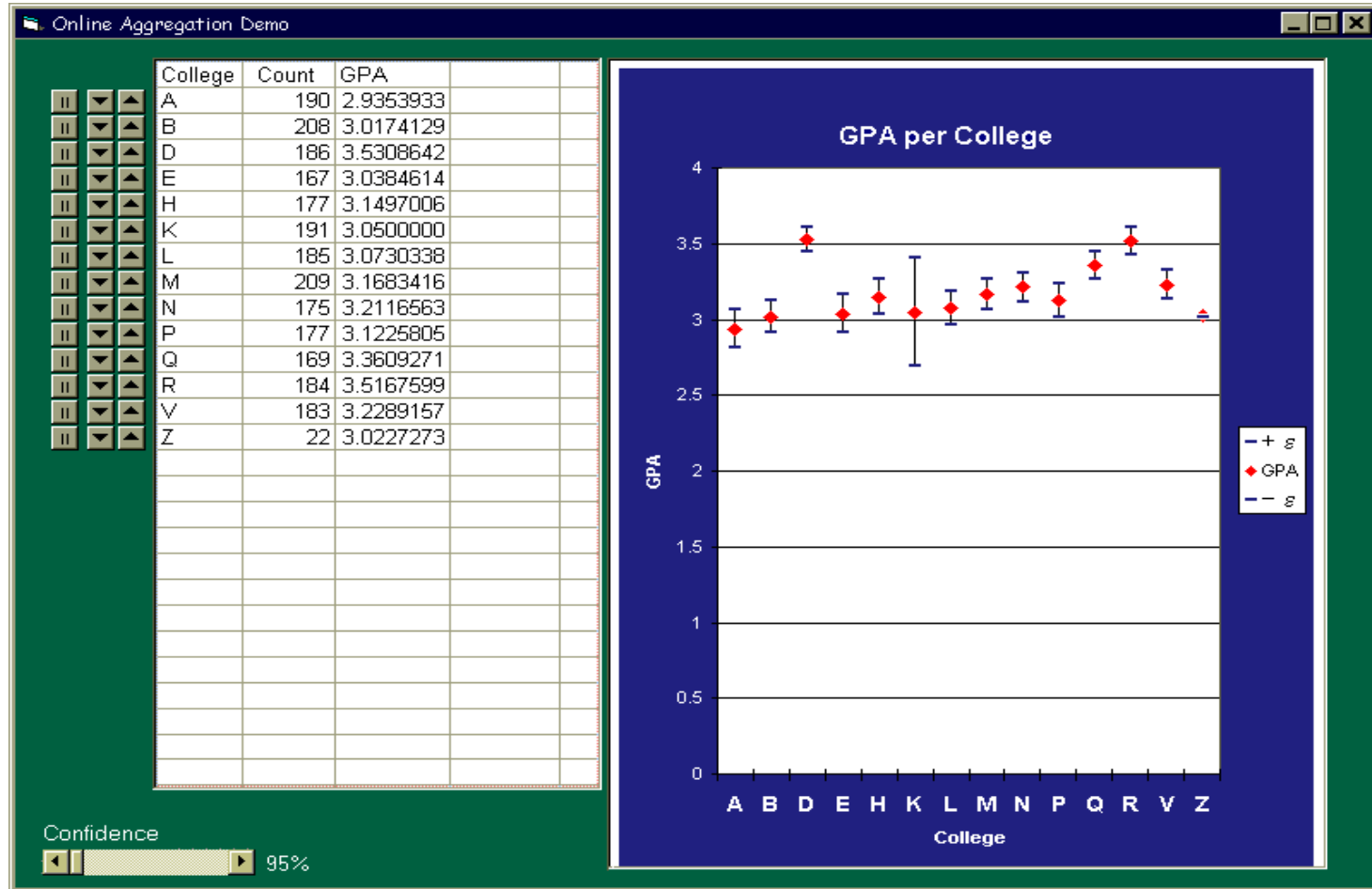


RESULTS

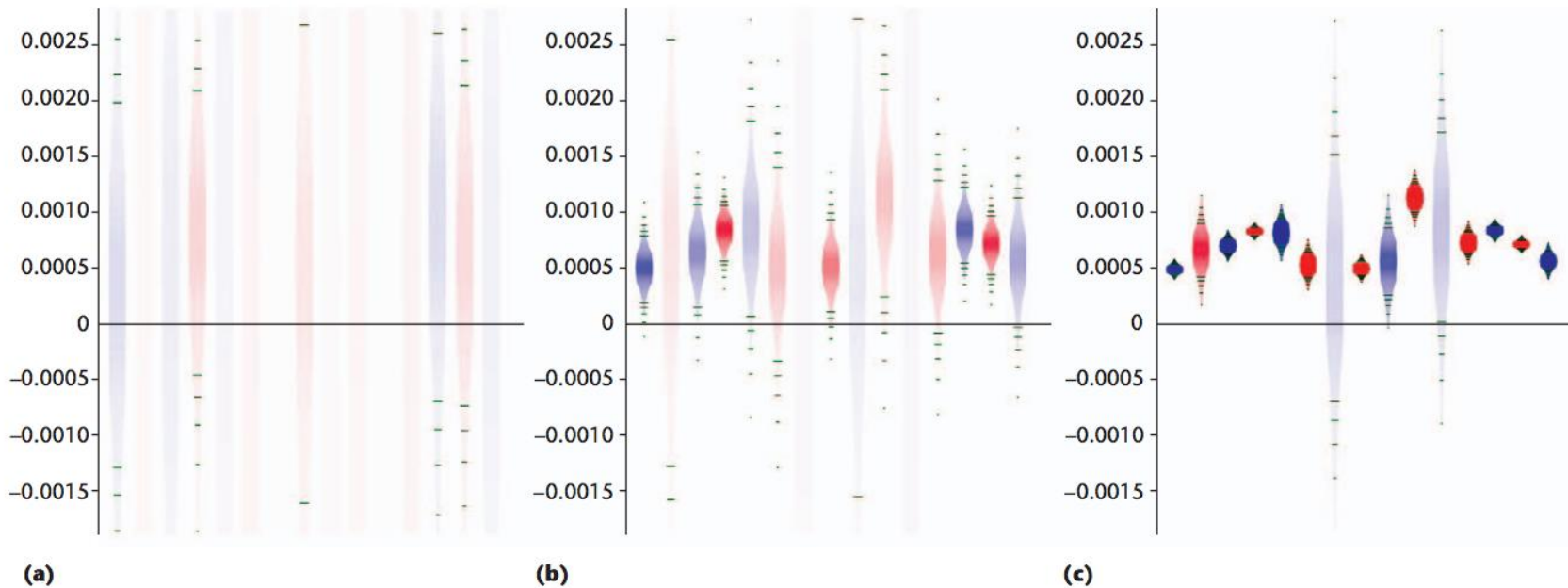
INTERACTIVE SAMPLING



INTERACTIVE SAMPLING



INTERACTIVE SAMPLING



INTERACTIVE SAMPLING

BUT...

**MOST BACKENDS AREN'T DESIGNED TO
RETURN PROGRESSIVE RESULTS**

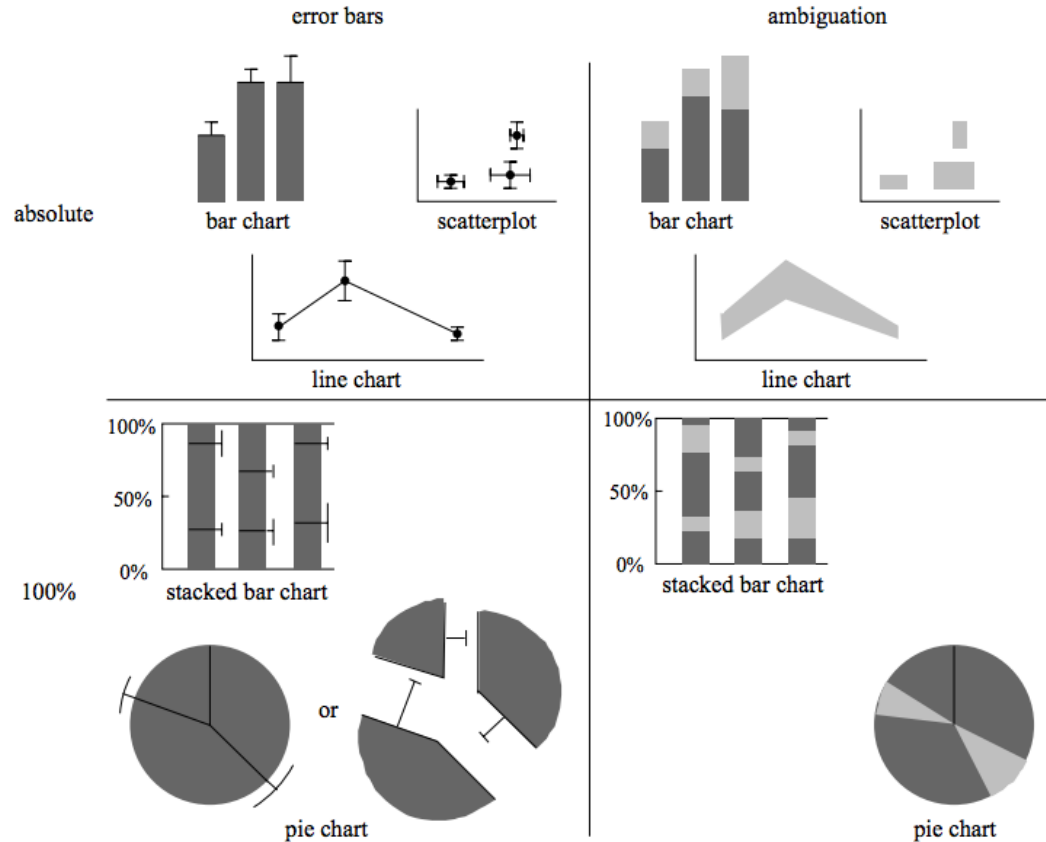
**WE NEED GOOD SAMPLING DISTRIBUTIONS FOR EACH
FIELD TO PRODUCE MEANINGFUL INTERMEDIATE RESULTS**

HOW BEST TO VISUALIZE UNCERTAINTY?

HOW WELL CAN PEOPLE INTERPRET PARTIAL RESULTS?

THIS IS STILL A VERY OPEN RESEARCH AREA!

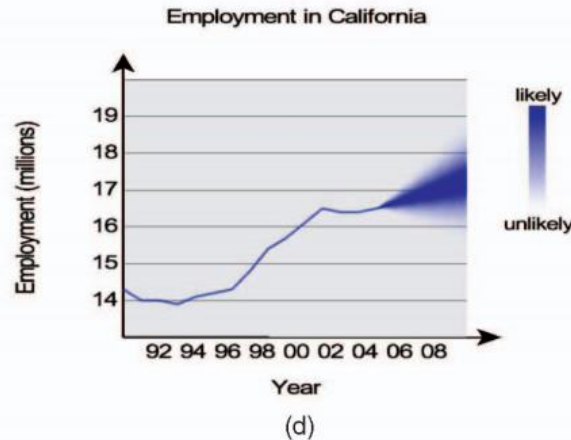
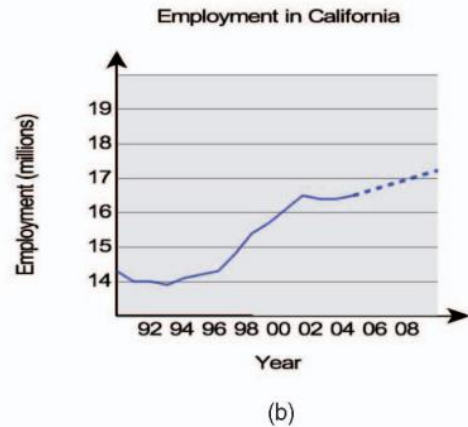
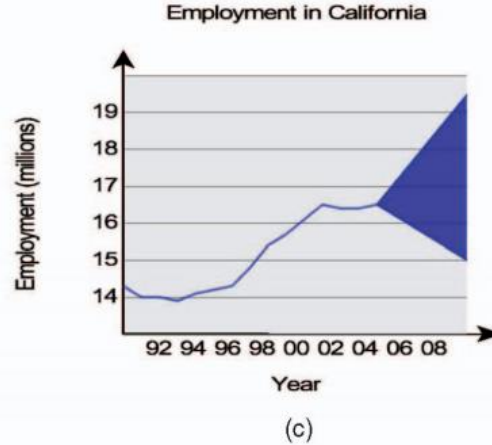
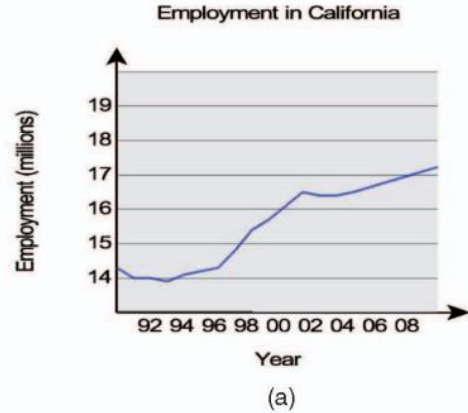
HOW TO SHOW UNCERTAINTY?



[Olston & Mackinlay, 2002]

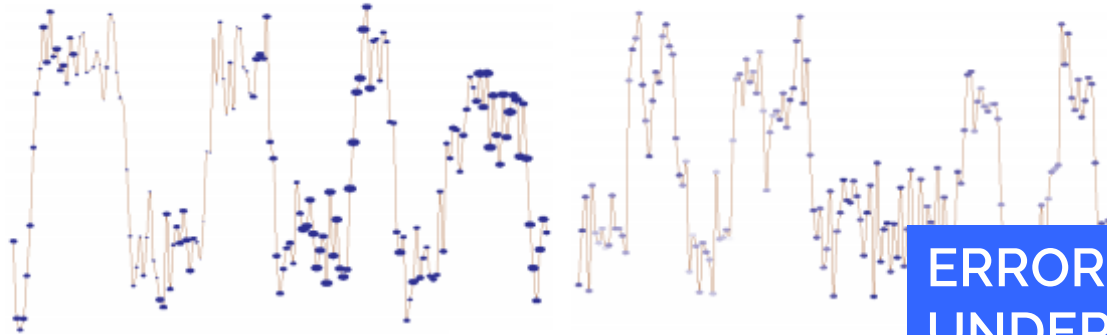
Figure 1: Error bars and ambiguity applied to some common chart types.

HOW TO SHOW UNCERTAINTY?



[Streit, Pham, & Brown 2008]

HOW TO SHOW UNCERTAINTY?

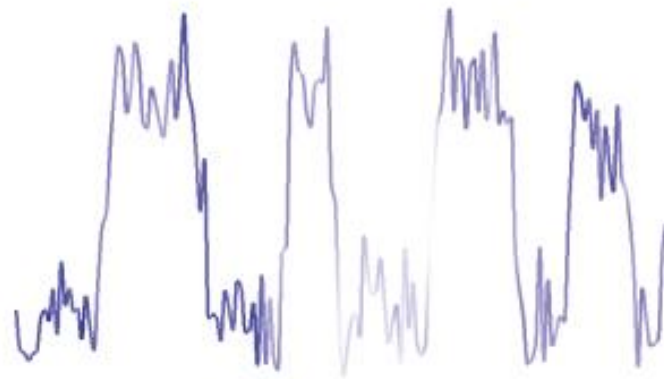


- High uncertainty
- Low uncertainty

a.

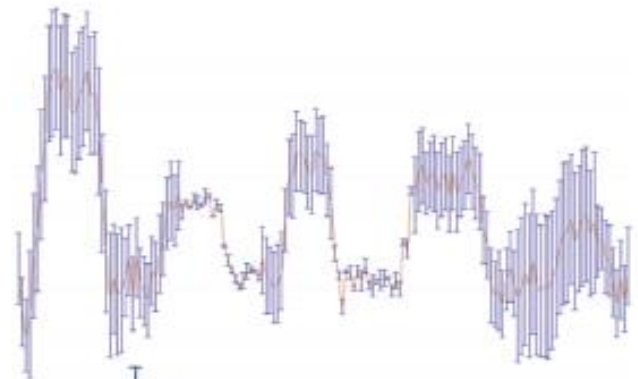
ERROR BARS CONSISTENTLY UNDERPERFORMED

[Sanyal, et al. 2009]



- High uncertainty
- Low uncertainty

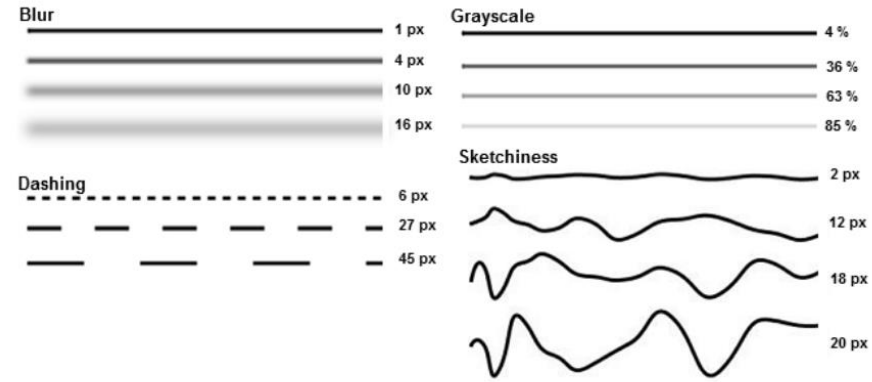
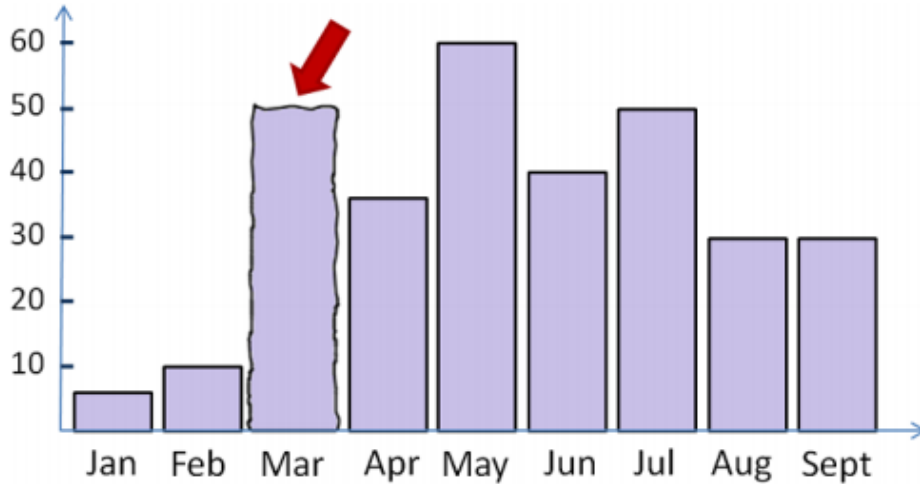
c.



- High uncertainty
- Low uncertainty

d.

HOW TO SHOW UNCERTAINTY?



[Boukhelifa, et al. 2012]

PEOPLE DON'T ALWAYS
INTERPRET THESE AS SHOWING
UNCERTAINTY

A FEW INTERESTING RESEARCH PROTOTYPES

Tempe

Add data Annotate Restart Configure Stop Delete

Rob DeLine

Datasets

- Hamster
- Homes
- NASDAQ
- Whful

Hello

- hello
- White House visitors
- test
- new page
- stock market
- play
- homes
- stock analysis
- New page

New notebook

```
var stock = NASDAQ.Where(s=>s.Stock_price_open<100);
```

Stock_price_open	Stock_price_close	Date	Stock_symbol	Exchange	Stock_price_high	Stock_price_low	Stock_volume	Stock_price_adj_close
2.55	2.67	12/9/2009 12:00:00 AM	ABXA	NASDAQ	2.77	2.5	105000	2.67
2.71	2.55	12/8/2009 12:00:00 AM	ABXA	NASDAQ	2.74	2.52	191700	2.55
2.65	2.71	12/7/2009 12:00:00 AM	ABXA	NASDAQ	2.76	2.65	174200	2.71
2.60	2.65	12/4/2009 12:00:00 AM	ABXA	NASDAQ	2.66	2.59	210900	2.65
2.55	2.6	12/3/2009 12:00:00 AM	ABXA	NASDAQ	2.62	2.51	360000	2.6
2.41	2.55	12/2/2009 12:00:00 AM	ABXA	NASDAQ	2.59	2.4	287700	2.55
2.35	2.4	12/1/2009 12:00:00 AM	ABXA	NASDAQ	2.44	2.27	603300	2.4
2.26	2.25	11/30/2009 12:00:00 AM	ABXA	NASDAQ	2.36	2.11	440100	2.25
2.35	2.35	11/27/2009 12:00:00 AM	ABXA	NASDAQ	2.42	2.5	125200	2.35
2.48	2.45	11/25/2009 12:00:00 AM	ABXA	NASDAQ	2.49	2.4	77500	2.45

Items 1-10 of 8,439,366 results in 1.5 sec

```
var opening = stock.Viz().Histogram(s=>s.Stock_price_open);
```

4,810,137 results so far in 2.7 sec

STILL USING SIMPLE VISUALS

NO UNCERTAINTY INFO

NOTE: ANALYSIS NOTEBOOKS AND PROVENANCE

TEMPE [Microsoft Research 2014]

DATA ANALYSIS AT SCALE

CHALLENGES

ANALYSIS AND CLUSTER COMPUTING

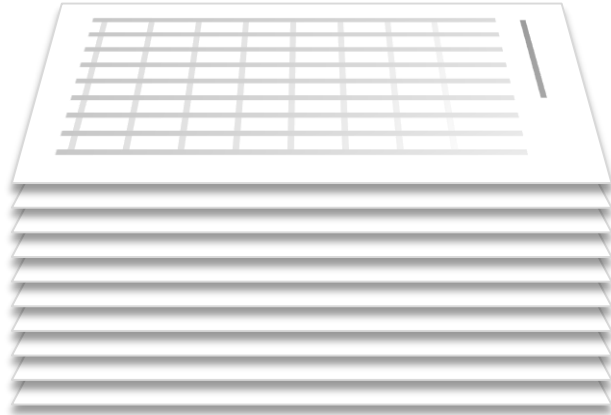
INTERACTING WITH BIG DATA

PARALLELIZING HUMAN INTELLIGENCE

**HOW CAN WE LEVERAGE MULTIPLE
PEOPLE TO EXPEDITE ANALYSIS?**



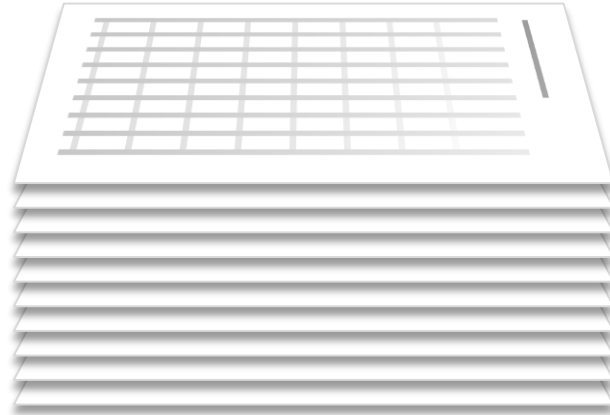
Analyst



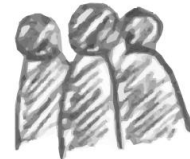
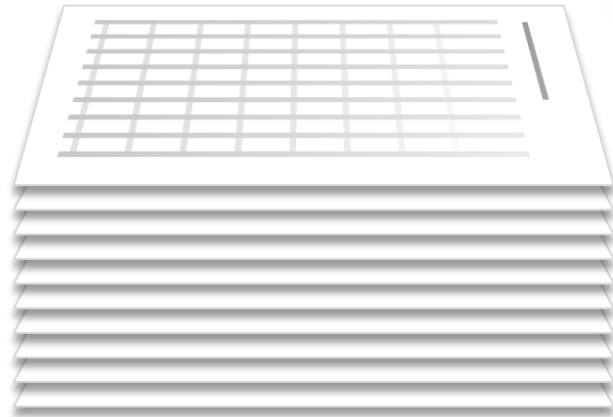
CollegeRankings2013.csv



Analyst

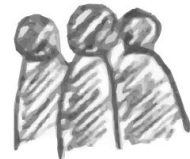


“Can I enlist others to help
make sense of my data?”



Crowd

The word "Crowd" is written in orange text below the middle crowd icon.

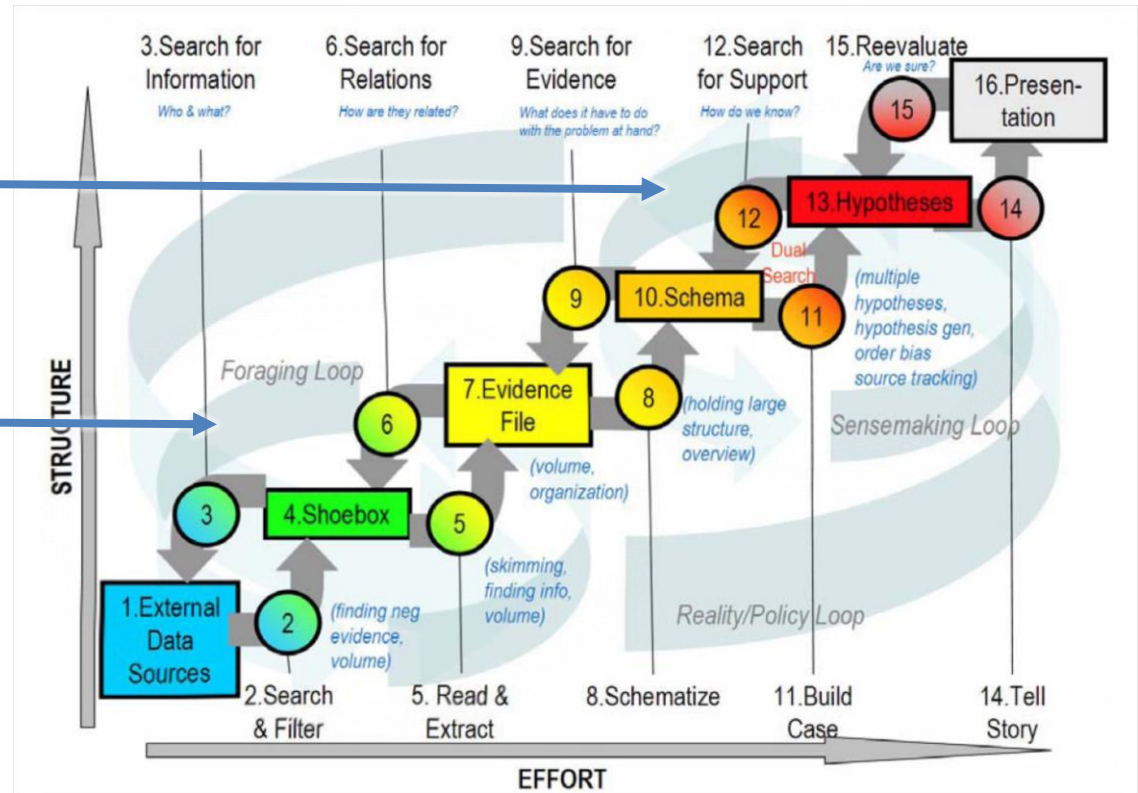


MANY IMPORTANT ANALYSIS TASKS REQUIRE
HUMAN INTELLIGENCE BUT LEND THEMSELVES
WELL TO PARALLELIZATION

MANY IMPORTANT ANALYSIS TASKS REQUIRE HUMAN INTELLIGENCE BUT LEND THEMSELVES WELL TO PARALLELIZATION

Sensemaking Loop

Foraging Loop



[Pirolli & Card 2005]

MANY EYES

Explore

- Visualizations
- Data sets
- Comments
- Topic centers

Participate

- Create a visualization
- Upload a data set
- Create a topic center
- Register

Learn more

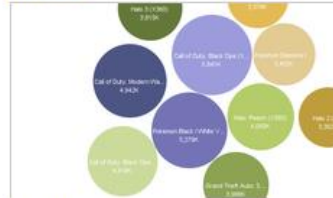
- Quick start
- Visualization types
- About Many Eyes
- Privacy
- Blog

Visualization ▾

Search

Try our featured visualizations

Game Sales During First Week of Release



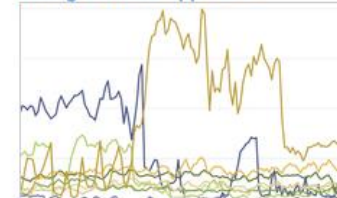
Top 10
by EmersonM

Global Surface Temperature



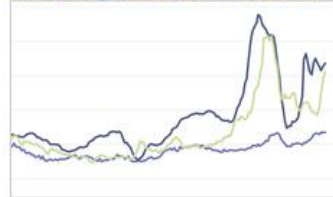
1880-2009 - comparison to global mean.
by cliffsnellgrove

Dating Services App Rank



Apr 2011 to Sept 2011
by kshonbeck

Meat, Dairy and Cereal Price Indices



1990-2010
by Anonymous

World Cancer Drug Market

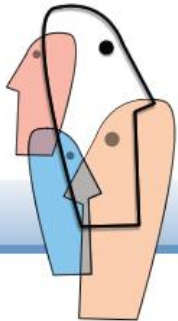


By Product Type, 2005-2015
by Elsevier Global Medical News

Steve Jobs Stanford Commencement Address



Selection from his address.
by nrcamp



An experiment brought to you by IBM Research and the IBM Cognos software group

[Viégas, et al. 2007, 2008]

GOOGLE BOOKS N-GRAMS

The image shows two overlapping browser windows. The background window is Google Ngram Viewer, displaying a line graph of the frequency of the words 'trousers' (red line) and 'pants' (blue line) from 1900 to 2000. The 'trousers' line shows a significant peak around 1915, while the 'pants' line shows a steady increase starting around 1920. The foreground window is a Twitter search for '#ngrams', showing several tweets discussing the tool and its use in finding historical data.

Google Ngram Viewer
Graph these case-sensitive comma-separated phrases between 1900 and 2000 from the corpus of books.
Search lots of books

Twitter Search Results for #ngrams

- Top Trending Topics:** #sagawards, #questionsdontlike, #thingsweallhate, Colcci, Team Lidstrom, Patrick Sharp, Julie Bowen, CAVIM, Jenna Fischer, Jennifer Lawrence
- Realtime results for ngrams:**
 - sfoxx RT @westcenter:** @sfoxx Try Google Ngrams: geologie in French books: <http://bit.ly/fu7p1s> geologie in English books: <http://bit.ly/fHyjll> 43 minutes ago via TweetDeck
 - sfoxx @westcenter:** Ngrams is partly where this started, and when someone wondered whether Hutton would have thought of himself as a "geologist." 43 minutes ago via web
 - westcenter @sfoxx:** Try Google Ngrams: geologie in French books: <http://bit.ly/fu7p1s> geologie in English books: <http://bit.ly/fHyjll> about 1 hour ago via TweetDeck
 - I_am_Citizen:** Ngrams: #selfishness versus #altruism <http://tinyurl.com/689s3bf> #goodnews? about 1 hour ago via web
 - I_am_Citizen RT @LondonEvolution:** Ngrams: group selection vs. kin selection. <http://bit.ly/ewaAY3> about 1 hour ago via bitly
 - gonzo_pz:** Hottest name: http://ngrams.googlelabs.com/graph?content=Gonzalo%2C+Felipe%2C+Ignacio&year_start=1800&year_end=2000&smoothing=3 about 2 hours ago via web

Search tip: Use source: immediately before a particular Twitter source (like a desktop or mobile app) to find tweets posted via that client. Example: `weather source:tweetie` will find tweets containing "weather" and entered via Tweetie.

New to Twitter?
Easy, free, and instant updates. Get access to the information that interests you most.
[Sign Up >](#)

A #NewTwitter
Catch a glimpse of the new Twitter.com.

CROWDSOURCING DATA ANALYSIS

DATA COLLECTION & CITIZEN SCIENCE

ANALYSIS COMPETITIONS

“MICROWORK” AND TASK MARKETS

COLLABORATION TOOLS FOR
ANALYSTS

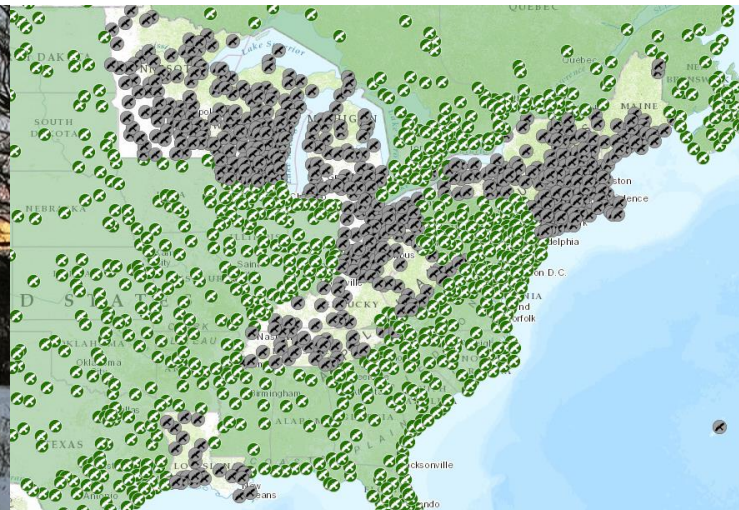
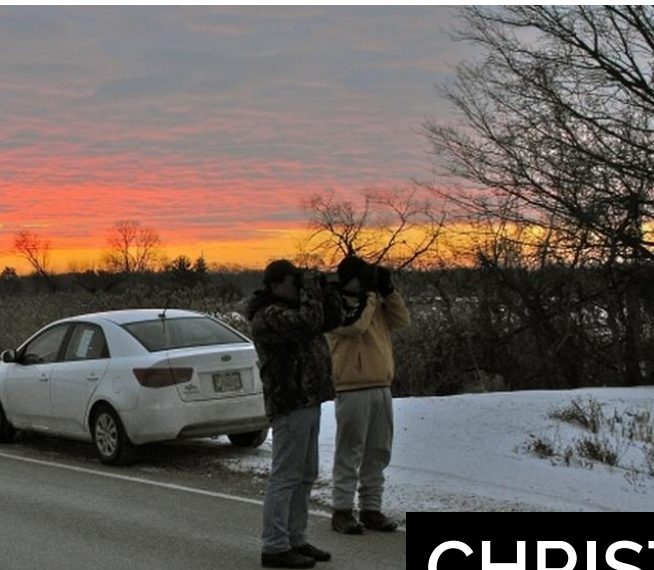
CITIZEN SCIENCE

DATA COLLECTION



CREEK WATCH

[IBM]



CHRISTMAS BIRD COUNT

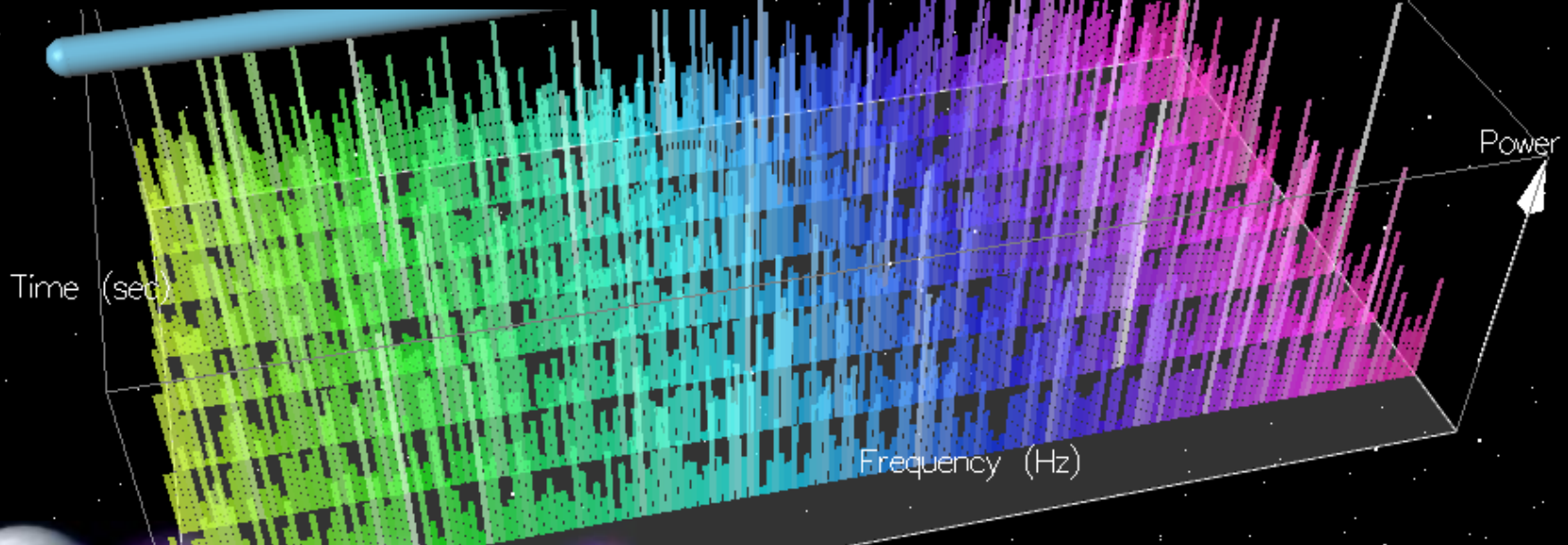
4,000
Creek Watch
users

in over
25
countries



CITIZEN SCIENCE

DATA PROCESSING

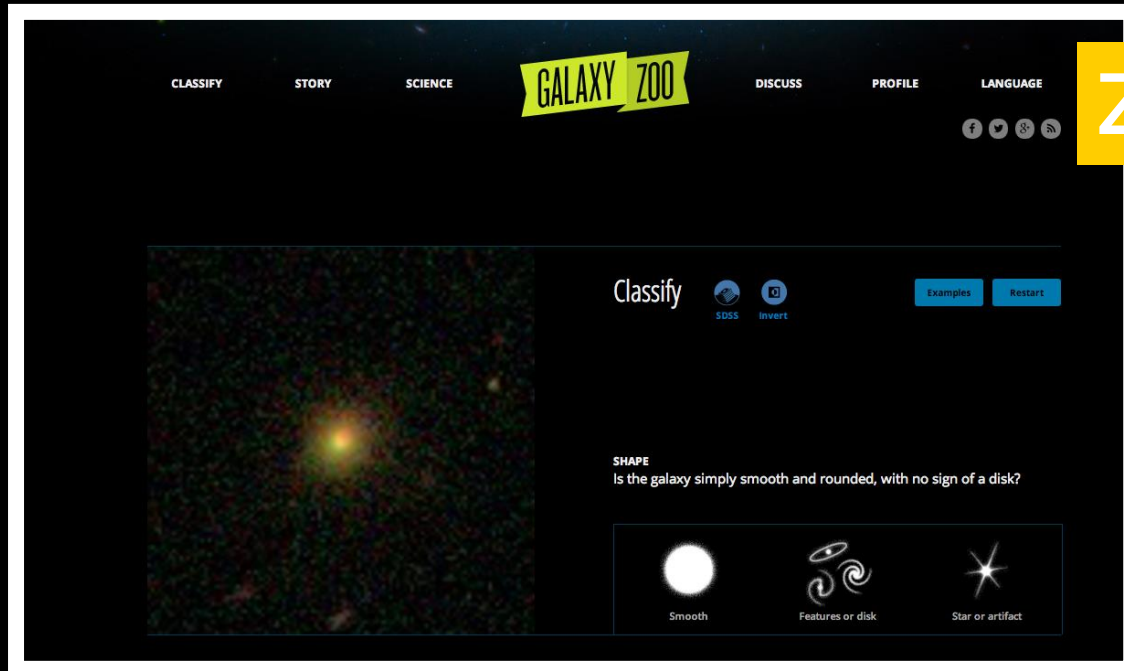


SETI@home
The Search for Extraterrestrial Intelligence

SETI@Home

CITIZEN SCIENCE

HUMAN VISION & PROBLEM SOLVING



ZOONIVERSE

CITIZEN SCIENCE

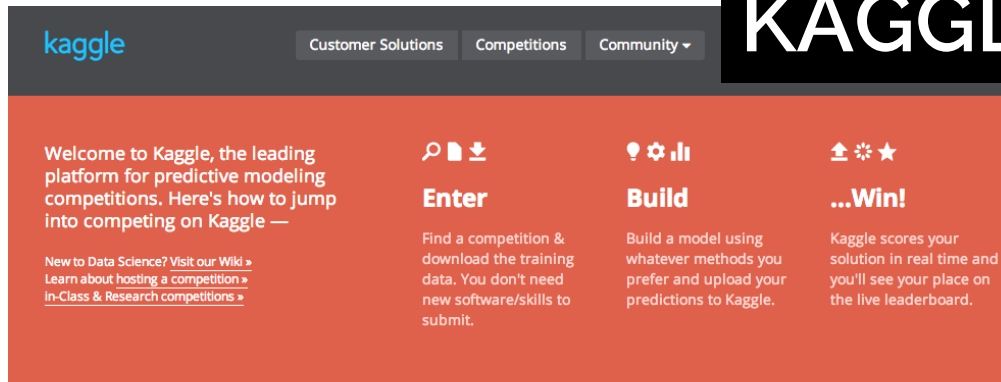
HUMAN VISION & PROBLEM SOLVING

FOLD.IT

The screenshot shows the Fold.it web application interface. At the top left, it says "Pull Mode". In the top right corner, a status box displays: "Rank: 4", "Score: 9587.911", "Soleist", "Beginner Puzzle: Streptococcal Protein", "Expires 3/27/2013 17:00 MZ (2 days, 17 hours)", and "No bonuses or conditions". The main area features a 3D molecular model of a protein structure, with green and orange ribbons representing different parts of the protein. A vertical toolbar on the left contains icons for "K", "O", "P", "R", "O", "T", "O", "C", "H", "O", "C", "H", "O", "C". At the bottom, there is a control panel with various actions: "Shake", "Mutate", "Wiggle All", "Wiggle Backbone", "Wiggle Sidechains", "Help", "Glossary", "Freeze Protein", "Remove Bands", "Disable Bands", "Reset Structures", "Reset Puzzle", and "Align Guide". The bottom right corner includes a chat window with options for "Chat - Group", "Chat - Puzzle", "Chat - Global", and "Notifications", along with "auto show" buttons for each.

ANALYSIS COMPETITIONS

KAGGLE



The screenshot shows the Kaggle homepage with a dark navigation bar containing 'kaggle', 'Customer Solutions', 'Competitions', and 'Community'. The main content area has a red background and features a welcome message, three columns for 'Enter', 'Build', and 'Win!', and a link to the Wiki.

Welcome to Kaggle, the leading platform for predictive modeling competitions. Here's how to jump into competing on Kaggle —

[New to Data Science? Visit our Wiki](#) »
[Learn about hosting a competition](#) »
[in-Class & Research competitions](#) »









Enter
Find a competition & download the training data. You don't need new software/skills to submit.

Build
Build a model using whatever methods you prefer and upload your predictions to Kaggle.

...Win!
Kaggle scores your solution in real time and you'll see your place on the live leaderboard.



NETFLIX PRIZE

Active Competitions		Active Competitions	
All Competitions		 Tradeshift Text Classification Classify text blocks in documents	27 days 144 teams \$5,000
		 American Epilepsy Society Seizure Prediction ... Predict seizures in intracranial EEG recordings	34 days 279 teams \$25,000
	 Africa Soil Property Prediction Challenge Predict physical and chemical properties of soil using spectral measurements	7.4 days 1219 teams \$8,000	
		 CIFAR-10 - Object Recognition in Images Identify the subject of 60,000 labeled images	4.4 days 224 teams Knowledge
		 Learning Social Circles in Networks Model friend memberships to multiple circles	14 days 167 teams Knowledge

MICROWORK PLATFORMS

SITES WHERE WORKERS PERFORM SMALL PIECES OF WORK ("TASKS") - USUALLY IN EXCHANGE FOR SMALL FINANCIAL REWARDS.

amazon **mechanicalturk**TM
Artificial Artificial Intelligence

 **CrowdFlower** *mobileworks*

MICROWORK

USING APIS – DEVELOPERS CAN WRITE
PROGRAMS THAT INCORPORATE
HUMAN JUDGEMENT

“HUMAN COMPUTATION”

APPLYING MICROWORK TO DATA ANALYSIS

CROWDSOURCING LOW-LEVEL ANALYSIS

DATA COLLECTION AND DATA ENTRY

LABELING

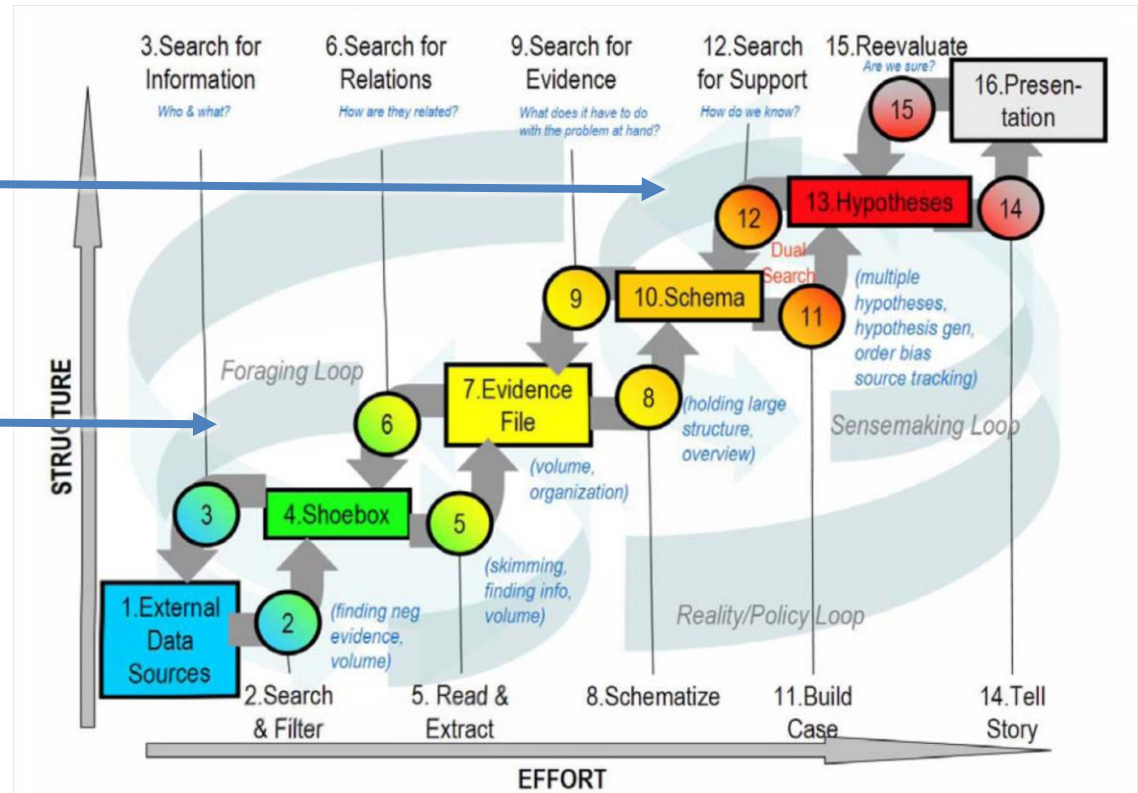
DATA CLEANING

SENTIMENT ANALYSIS

MANY IMPORTANT ANALYSIS TASKS REQUIRE HUMAN INTELLIGENCE BUT LEND THEMSELVES WELL TO PARALLELIZATION

Sensemaking Loop

Foraging Loop

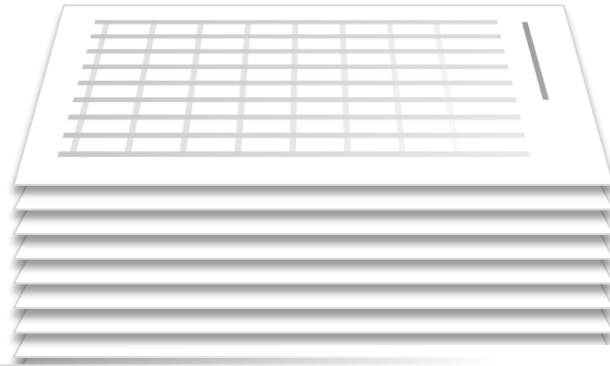


[Pirolli & Card 2005]

CROWDSOURCING HIGHER-LEVEL ANALYSIS TASKS



Analyst



“Can I screen this dataset to **quickly** find the **most interesting** parts?”

A WORKFLOW FOR CROWDSOURCING DATA ANALYSIS



Data



Analyst



Crowd

A WORKFLOW FOR CROWDSOURCING DATA ANALYSIS



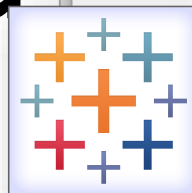
Data



Analyst



Crowd



R version 2.12.0 (2010-10-15)
Copyright (C) 2010 The R Foundation for Statistical Computing
ISBN 3-900051-07-0
Platform: i386-apple-darwin9.8.0/i386 (32-bit)

R is free software and comes with ABSOLUTELY NO WARRANTY.
You are welcome to redistribute it under certain conditions.
Type 'license()' or 'licence()' for distribution details.

Natural language support but running in an English locale

R is a collaborative project with many contributors.
Type 'contributors()' for more information and
'citation()' on how to cite R or R packages in publications.

Type 'demo()' for some demos, 'help()' for on-line help, or
'help.start()' for an HTML browser interface to help.
Type 'q()' to quit R.

[1] 35 (5632) i386-apple-darwin9.8.0]
[1] recorded from /Users/willett/.Rapp.history]

[Willett et al. CHI 2012, VAST 2013]

A WORKFLOW FOR CROWDSOURCING DATA ANALYSIS



Data

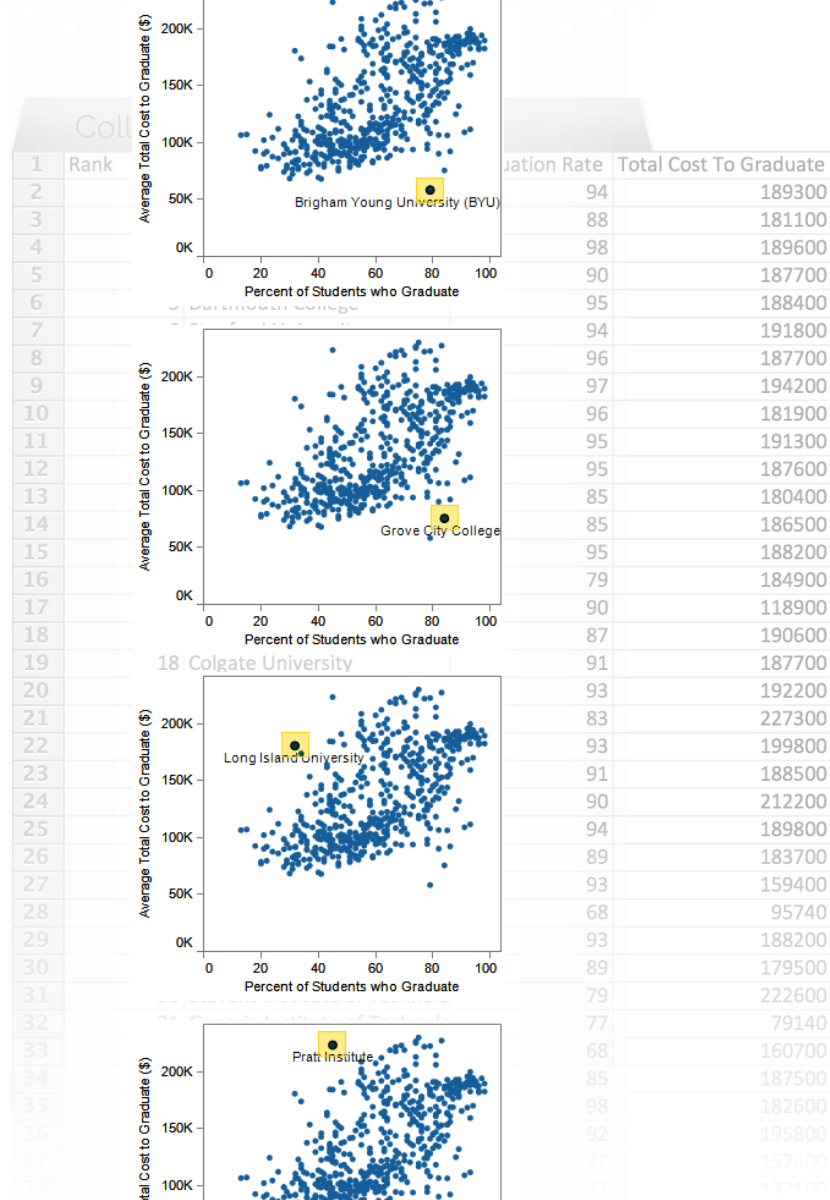


Analyst

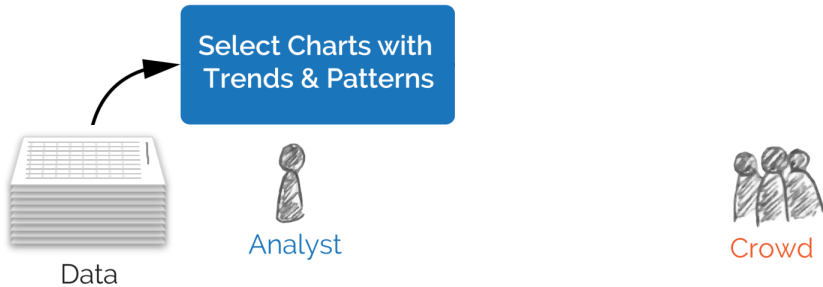


Crowd

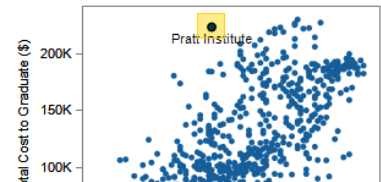
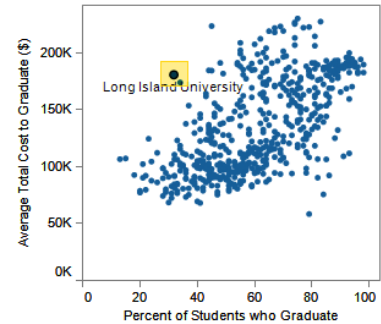
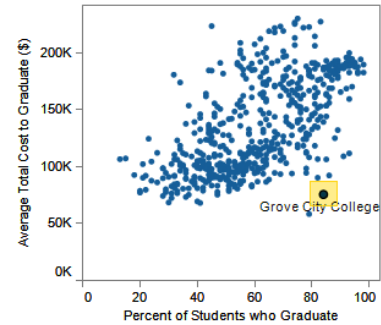
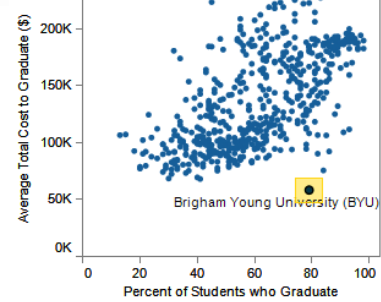
[Willett et al. CHI 2012, VAST 2013]



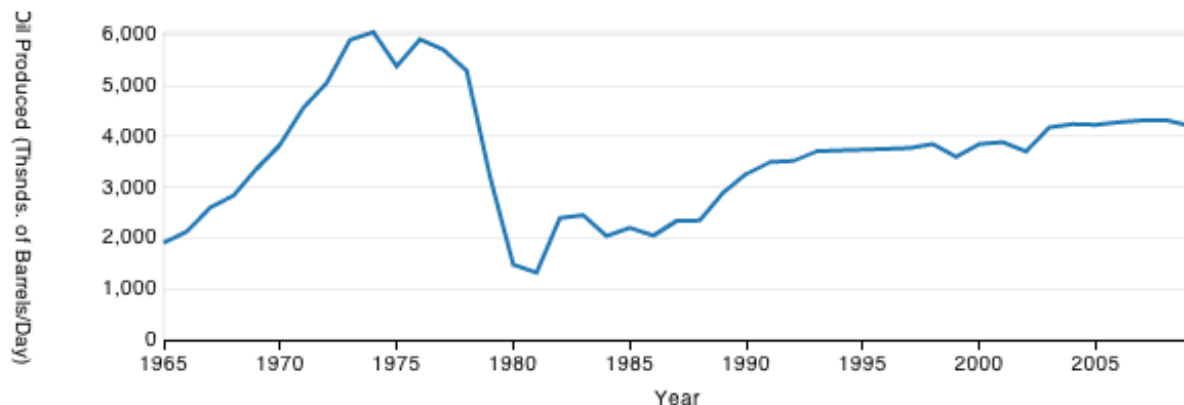
A WORKFLOW FOR CROWDSOURCING DATA ANALYSIS



[Willett et al. CHI 2012, VAST 2013]



Each of the charts in this HIT shows the **average amount of oil produced per day** by one or more countries over the past 50 years

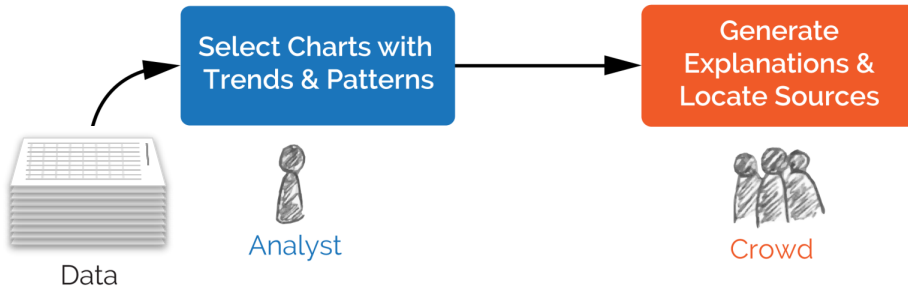


This chart shows **Oil Produced (Thsnds. of Barrels/Day)** by **Year**. The view is filtered by **Country** to show only **"Iran"**.

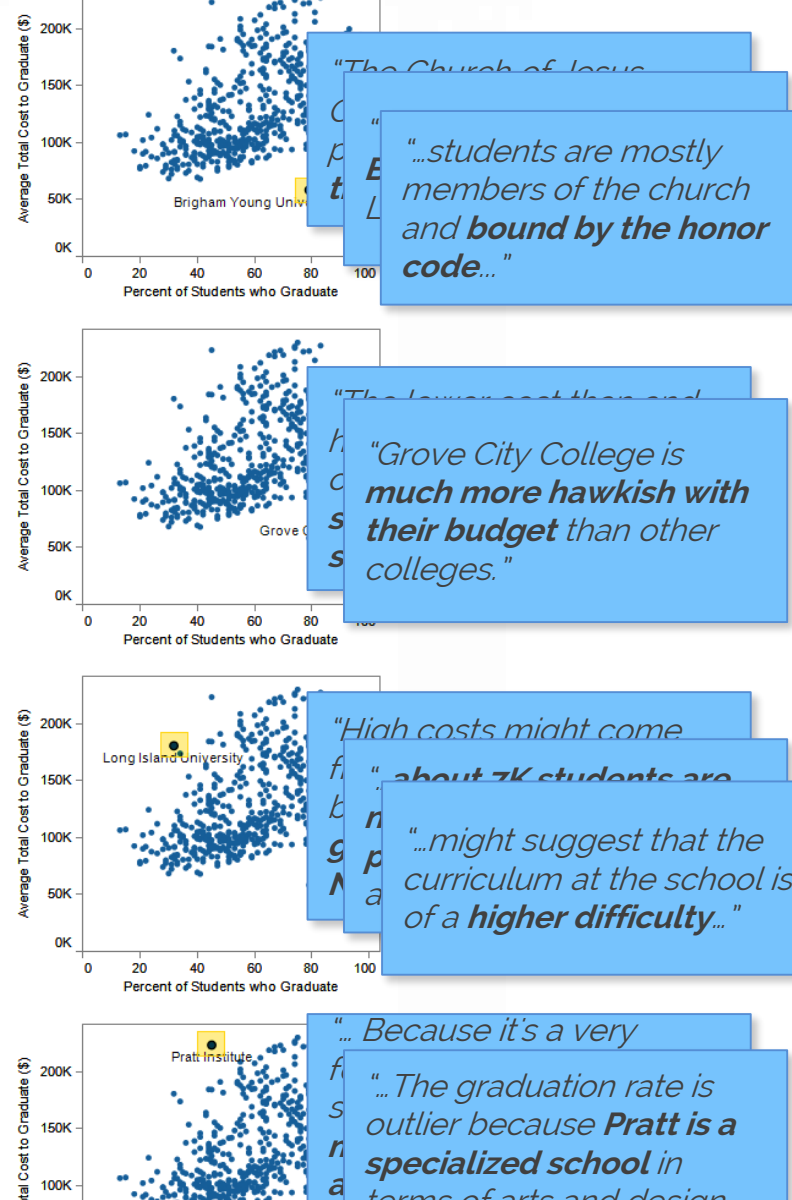
1. Explain **why** the strong **peak or valley** highlighted in the chart might have occurred.

Submit Task

A WORKFLOW FOR CROWDSOURCING DATA ANALYSIS



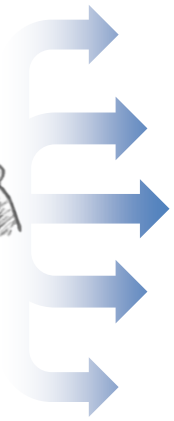
[Willett et al. CHI 2012, VAST 2013]



**“COULD THIS CREATE
MORE WORK FOR THE
ANALYST?”**

“COULD THIS CREATE MORE WORK FOR THE

ANALYST?”



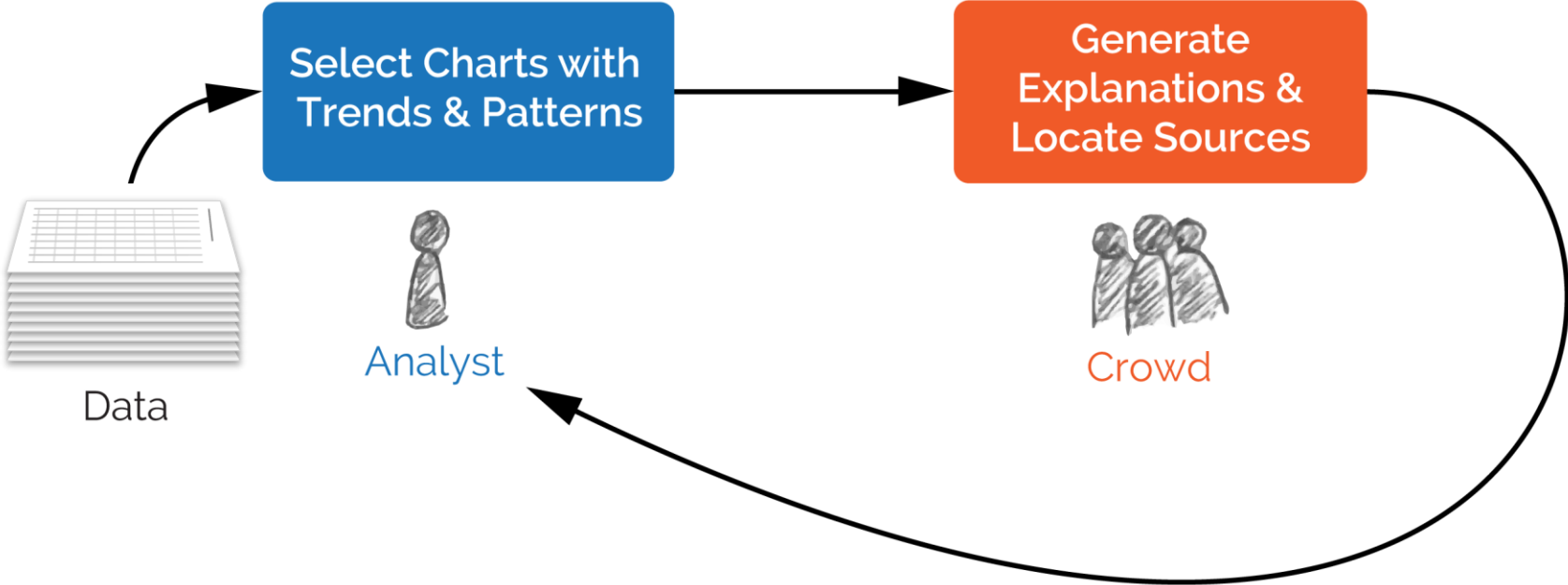
“High costs might come
fr... about 7K students are
b... n...
g p...
N... a...
“...might suggest that the
curriculum at the school is
of a **higher difficulty**...”

“The lower cost than and
hi...
co...
sr...
so...
“Grove City College is
**much more hawkish with
their budget** than other
colleges.”

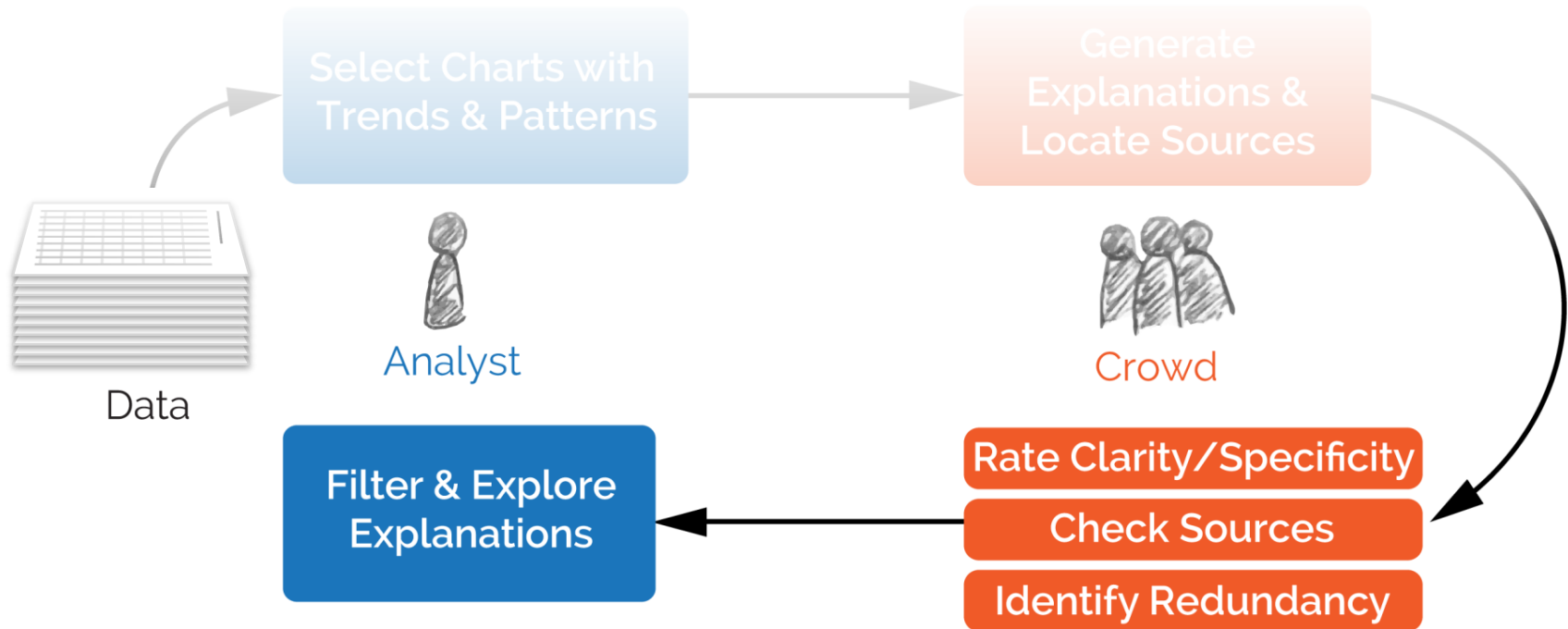
“The Church of Jesus
C...
p...
t...
L...
“...students are mostly
members of the church
and **bound by the honor
code**...”

“... Because it's a very
f...
s...
n...
a...
t...
“... The graduation rate is
outlier because **Pratt is a
specialized school** in
terms of arts and design
and students...”

A WORKFLOW FOR CROWDSOURCING DATA ANALYSIS



CROWD-ENABLED EXTENSIONS FOR PROCESSING AND MANAGING RESULTS



THREE CRITERIA FOR PLAUSIBLE EXPLANATIONS

CLARITY AND SPECIFICITY

PROVENANCE

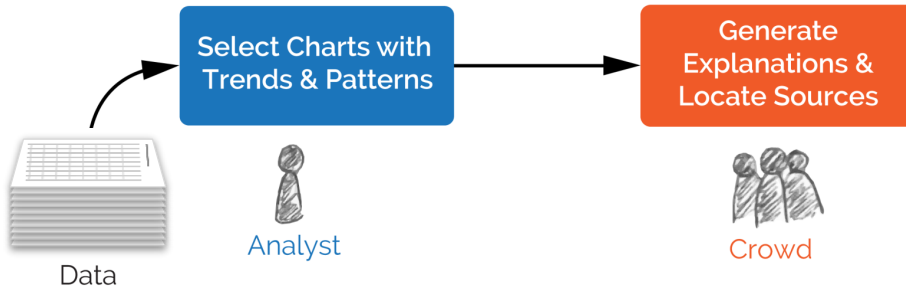
REDUNDANCY

+ AN INTERFACE FOR MANAGING CROWDSOURCED EXPLANATIONS

CLARITY & SPECIFICITY

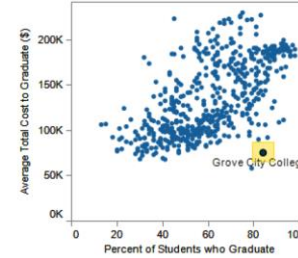
CLARITY AND SPECIFICITY

Rating Task



Show Instructions

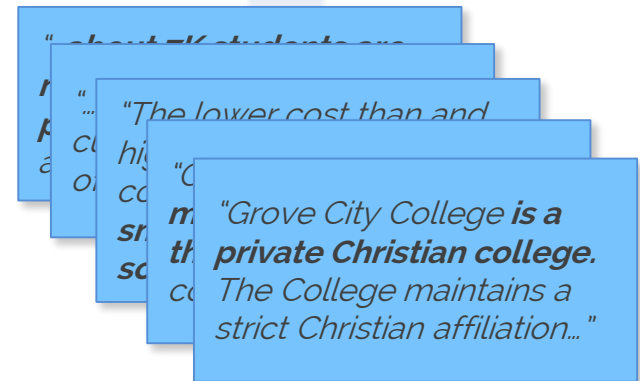
Each of the charts in this hit compares the graduation rate (x-axis) and the total cost to graduate (y-axis) for 554 top US colleges and universities (as ranked by Bloomberg Businessweek in 2010). Each point represents a single college or university.



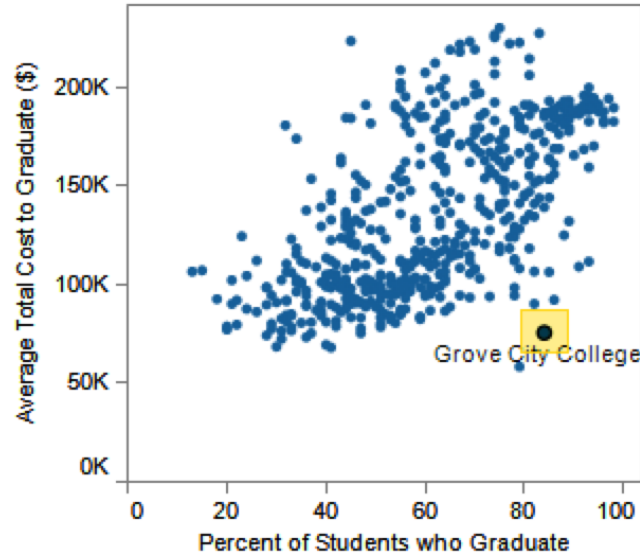
Prompt: Explain **why** the **outlier** highlighted in the chart might be different from the other items. (Give **one** specific, well-justified answer.)

Response R2: " Grove City College is a private Christian college. The College maintains a strict Christian affiliation, in contrast to many institutions whose religions affiliations have become merely historical in nature. This Christian identity, as well as a heavily politically Conservative identity, on campus may likely attract superior students who would not choose to attend otherwise comparable institutions lacking this culture." (Reference: <http://www.discoverthenetworks.org/Articles/Conservative%20Colleges.htm>)

- Does this response provide an explanation for **why** the highlighted outlier in the chart might have occurred?
 Yes No None Present
- How **clear** and **specific** is the response?
 Clear/Specific) ← 1 2 3 4 5 → (Very Clear/Specific)



Each of the charts in this hit compares the graduation rate (x-axis) and the total cost to graduate (y-axis) for 554 top US colleges and universities (as ranked by Bloomberg Businessweek in 2010). Each point represents a single college or university.



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1. Does this response provide an explanation for **why** the highlighted outlier in the chart might have occurred?

Yes No None Present

2. How **clear** and **specific** is the response?
Clear/Specific)

(Not Clear/Specific) ← 1 2 3 4 5 → (Very Clear/Specific)

PROVENANCE

PROVENANCE

Explanation Task

proxy.commentspace.net/explainTask?studyName= CrowdAnalytics-CollegeROI-MW3&assignme...

Each of the charts in this hit compares the graduation rate (x-axis) and the total cost to graduate (y-axis) for 554 top US colleges and universities (as ranked by Bloomberg Businessweek in 2010). Each point represents a single college or university.

Show Instructions

- Demographic information (Asked on first HIT only).**
 - What is your nationality?
 - What level of schooling have you completed?
 - What is your native language?
 - How comfortable are you with reading charts and graphs?
 - Are you familiar with college rankings?
- What college or university is highlighted in this chart?
- Explain **why** the **outlier** highlighted in the chart might be different from the other items. (Give **one** specific, well-justified answer.)
- Provide the **url of a specific web page** (not just a site) that supports your explanation.

Submit Task

Explanation Task

What are our



workers doing?

PROVENANCE

Explanation Task

proxy.commentspace.net/explainTask?studyName=CrowdAnalytics-CollegeROI-MW3&assignme...

Each of the charts in this hit compares the graduation rate (x-axis) and the total cost to graduate (y-axis) for 554 top US colleges and universities (as ranked by Bloomberg Businessweek in 2010). Each point represents a single college or university.

Show Instructions

- Demographic information (Asked on first HIT only).**
 - What is your nationality?
 - What level of schooling have you completed?
 - What is your native language?
 - How comfortable are you with reading charts and graphs?
 - Are you familiar with college rankings?
- What college or university is highlighted in this chart?
- Explain **why** the **outlier** highlighted in the chart might be different from the other items. (Give **one** specific, well-justified answer.)
- Provide the **url of a specific web page** (not just a site) that supports your explanation.

Submit Task

Explanation Task

brigham young university

https://www.google.fr/search?q=brigham+young+university&aq=brigham+young+university&aq=chrome..69157...

Web Images Maps Shopping Plus Outils de recherche

Environ 15 600 000 résultats (0,30 secondes)

Université Brigham Young

fr.wikipedia.org/wiki/Université_Brigham_Young

WIKIPÉDIA L'encyclopédie libre

Mois international de la contribution francophone 2013

Une série d'ateliers est organisée dans la francophonie et durant laquelle des contributeurs expérimentés de Wikipédia, des étudiants et toute personne intéressée à enrichir Wikipédia se rassemblent.

Brigham Young University Admissions

https://saas.byu.edu/tools/b4byu/sites/b4byu/visiting-student/how-much-does-it-cost/

Audience Type | The content on this page applies to a Visiting Student

Why BYU

How to Get In

How to Pay For It

How Much Does It Cost?

Tuition Charges

Part-time Work

More...

Where to Live

New Admits

Contact Us

Facebook Comments

Rate this Page

How Much Does it Cost?

Counting the cost of BYU

2013-2014 Total Undergraduate Charges

Category	Charge
Public In-State	\$9,447
Public Out-of-State	\$13,971
Private	\$43,214
BYU (USD)	\$16,000

Students at BYU enjoy affordable prices that allow them access to a high quality education at a great price. In 2013, *US News & World Report* ranked BYU in the top 20 for "Great Schools, Great Prices."

Tuition

As BYU's sponsor, The Church of Jesus Christ of Latter-day Saints subsidizes tuition prices with its members' tithing funds. In principle, each student attending BYU is on scholarship.

INSTRUMENTING EXPLANATION TASKS

Examine a line chart showing employment change in a US city and briefly explain it.

Requester: visualizationlab.ucb

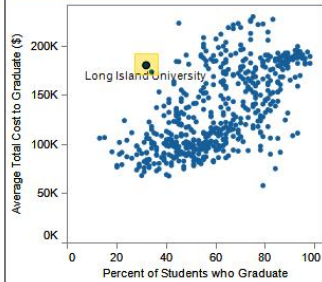
Reward: \$0.40 per HIT

HITs Available: 10

Duration: 30 minutes

Qualifications Required: Location is US

Each of the charts in this hit compares the graduation rate (x-axis) and the total cost to graduate (y-axis) for 554 US colleges and universities (as ranked by Bloomberg Businessweek in 2010). Each point represents a single college or university.



1. What college or university is highlighted in this chart?

2. Explain **why** the strong **outlier** highlighted in the chart might be different from the other items. (Try to give **one** specific, well-justified answer per text box.)

If there are multiple explanations, enter each one in a separate text box.

Using the browser to the right, find text on a web page that justifies each explanation. Select the text and click the "mark as source" button to add it.

Explanation 1

Source:

+ Add Another Explanation -

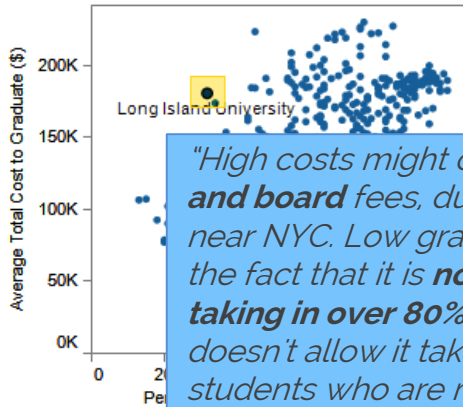
Finished with this HIT? Let someone else do it?

Submit HIT

Return HIT

PROVENANCE

Paragraph-level citations



*"High costs might come from its **high room and board** fees, due to its geographic location near NYC. Low graduation rates come from the fact that it is **not a very selective school, taking in over 80% of applicants**, which doesn't allow it take many top ranked students who are more academically motivated."*



#123 Regional Universities (North)

Summary

LIU Post is a private institution that was founded in 1954. It has a total undergraduate enrollment of 8,315, its setting is suburban, and the campus size is 308 acres. It utilizes a semester-based academic calendar. LIU Post's ranking in the 2014 edition of Best Colleges is Regional Universities (North), 123. Its tuition and fees are \$34,070 (2013-14).

2014 Quick Stats

720 Northern Boulevard
Brookville, NY 11548-1300
[\[map\]](#)
Phone: [\(516\) 299-2000](tel:5162992000)

2013-2014 Tuition
\$34,070 tuition and fees

Students
8,315 enrolled
25% male / 75% female

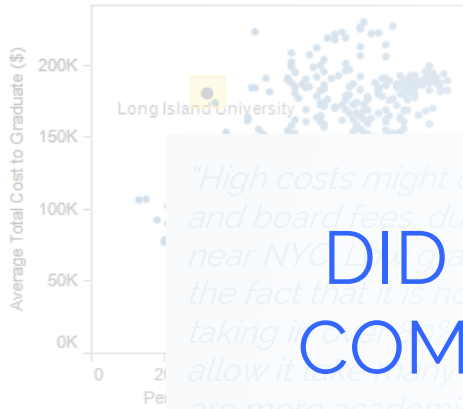
Admissions
rolling admission
78.8% accepted

[▶ More Information](#)

Visitation logs

2011-12-11 09:22:04 google.com
2011-12-11 09:22:04 sqr:help
2011-12-11 09:23:08 google.com/search?hl=en&source=hp
2011-12-11 09:23:11 [google.com/search?hl=en&q=Long Isl](http://google.com/search?hl=en&q=Long+Isl)
2011-12-11 09:23:13 [google.com/search?q=Long Island Un](http://google.com/search?q=Long+Island+Un)
2011-12-11 09:23:31 [google.com/search?q=Long Island Un](http://google.com/search?q=Long+Island+Un)
2011-12-11 09:23:38 [google.com/search?q=Long Island Un](http://google.com/search?q=Long+Island+Un)
2011-12-11 09:23:43 [google.com/search?q=Long Island Un](http://google.com/search?q=Long+Island+Un)
2011-12-11 09:23:54 [google.com/search?q=Long Island Un](http://google.com/search?q=Long+Island+Un)
2011-12-11 09:24:09 colleges.usnews.rankingsandreviews.c

PROVENANCE



DID THE FACTS AND INFERENCE
COME FROM THE SOURCE OR DID
THE WORKER ADD THEM?

Paragraph-level citations



Regional Universities (North)

2014 Quick Stats

720 Northern Boulevard
Brookville, NY 11548-1300
[\[map\]](#)
Phone: [\(516\) 299-2000](tel:5162992000)

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Students
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78.8% accepted

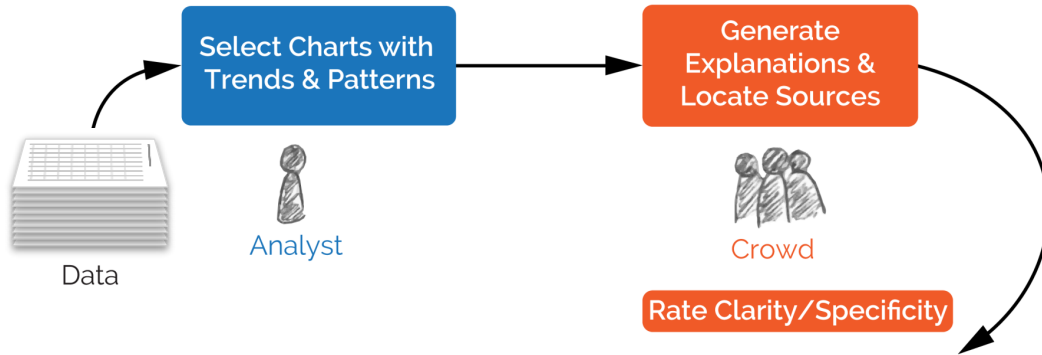
[More Information](#)

LIU Post is a private institution that was founded in 1954. It has a total undergraduate enrollment of 8,315, its setting is suburban, and the campus size is 308 acres. It utilizes a semester-based academic calendar. LIU Post's ranking in the 2014 edition of Best Colleges is Regional Universities (North), 123. Its tuition and fees are \$34,070 (2013-14).

Visitation logs

2011-12-11 09:22:04 google.com
2011-12-11 09:22:04 sqr:help
2011-12-11 09:23:08 google.com/search?hl=en&source=hp
2011-12-11 09:23:11 google.com/search?hl=en&q=Long+Island+Univ
2011-12-11 09:23:13 google.com/search?q=Long+Island+Univ
2011-12-11 09:23:31 google.com/search?q=Long+Island+Univ
2011-12-11 09:23:38 google.com/search?q=Long+Island+Univ
2011-12-11 09:23:43 google.com/search?q=Long+Island+Univ
2011-12-11 09:23:54 google.com/search?q=Long+Island+Univ
2011-12-11 09:24:09 colleges.usnews.rankingsandreviews.com

SOURCE-CHECKING MICROTASKS

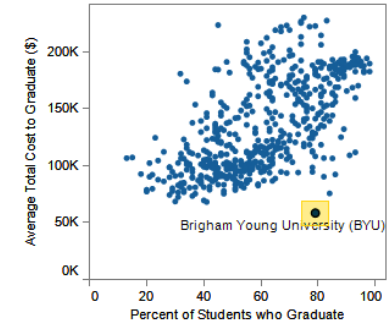


A second group of workers verifies links and attributes explanations to the source or the worker. (75% accurate in our preliminary tests)

REDUNDANCY

REDUNDANCY

Many explanations provided by workers are redundant.



"The Church of Jesus Christ of Latter Day Saints pays a significant part of the tuition costs..."

"The cost of attendance at BYU is subsidized by the LDS church."

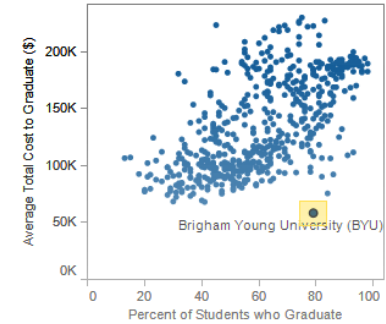
"98% of their students are members of LDS and they have lowered tuition..."

REDUNDANCY

Many explanations provided by workers are redundant.

— Duplicate results for analysts to examine.

+ Redundancy can signal high support and corroborating sources.



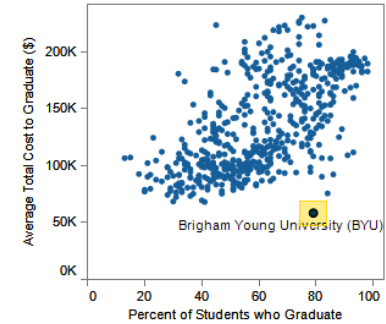
"The Church of Jesus Christ of Latter Day Saints pays a significant part of

"The cost of attendance at BYU is subsidized by the LDS church."

"98% of their students are members of LDS and they have lowered tuition."

REDUNDANCY

Automated text similarity methods don't deal well with these kinds of content.

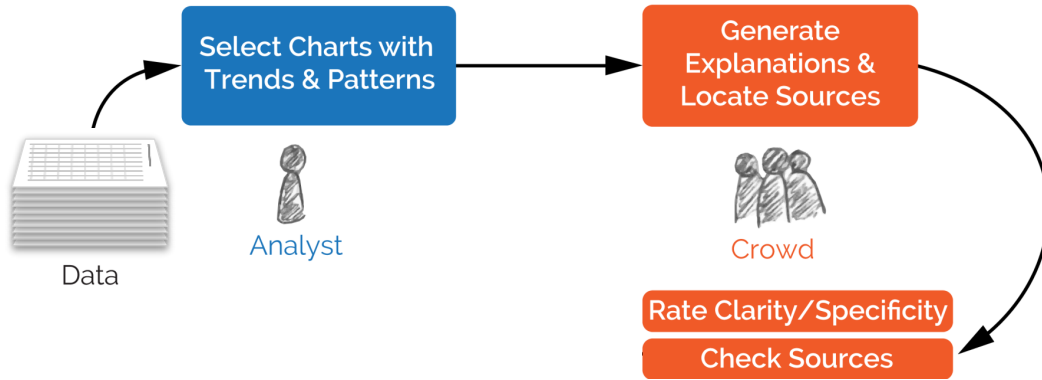


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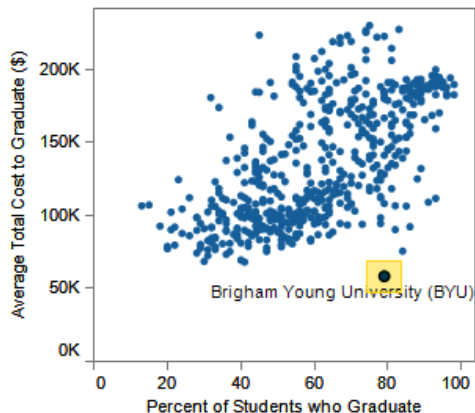
"98% of their students are members of LDS and they have lowered tuition..."

REDUNDANCY



Can we crowdsource redundancy detection?

CLUSTERING VIA DISTRIBUTED COMPARISON

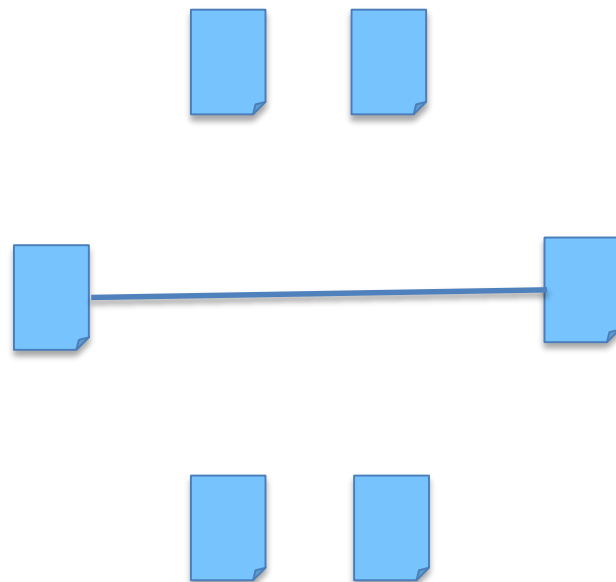


"98% of their students are members of LDS and they have lowered tuition..."

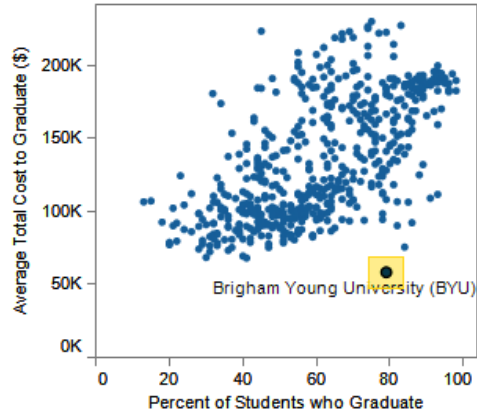
"The cost of attendance at BYU is subsidized by the LDS church."

"...students are mostly members of the church and bound by the honor code..."

"The Church of Jesus Christ of Latter Day

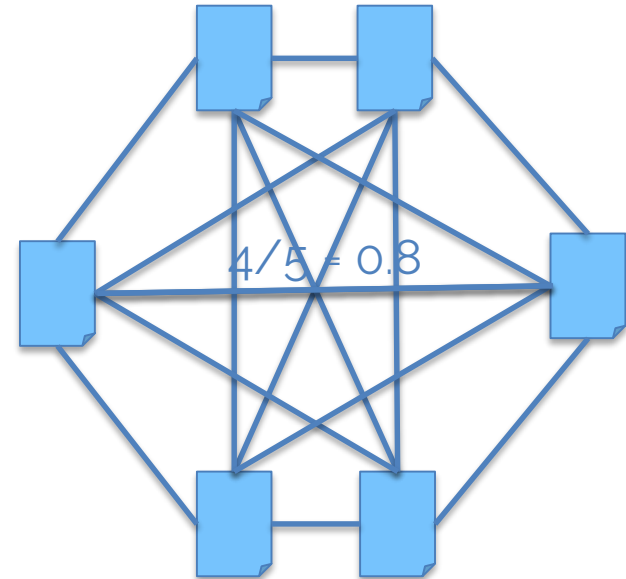


CLUSTERING VIA DISTRIBUTED COMPARISON



"98% of their students are members of LDS and they have lowered tuition..."

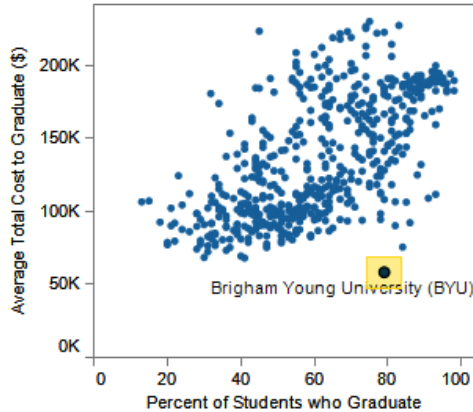
"The cost of attendance at BYU is subsidized by the LDS church."



Do these two responses give the same general explanation for the peaks and valleys in the chart?

- Yes. Both responses give the same general explanation.
- No. The responses do not give the same explanation.

CLUSTERING VIA DISTRIBUTED COMPARISON



"98% of their students are members of LDS and they have lowered tuition..."

"The cost of attendance at BYU is subsidized by the LDS church."

Do these two responses give the same general explanation for the peaks and valleys in the chart?

- Yes. Both responses give the same general explanation.
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Simple tasks for workers

Scales poorly

Sensitive to clustering method

Workers have little context

CLUSTERING VIA COLOR-CODING

Prompt: Explain **why** the strong **peak or valley** highlighted in the chart might have occurred.

Response R2: "A new medical school is providing jobs"(Reference: newspapertree.com/opinion/3561-the-el-paso-stimulus)



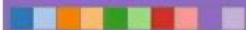
Response R7: "The Medical Center of the Americas opened a new medical school and in 2008 construction on a new series of projects began at the University of Texas El Paso. "(Reference: newspapertree.com/opinion/3561-the-el-paso-stimulus)



Response R3: "Expansion of Fort Bliss"(Reference: newspapertree.com/opinion/3561-the-el-paso-stimulus)



Response R1: "Increase of construction jobs."(Reference: newspapertree.com/opinion/3561-the-el-paso-stimulus)



Response R4: "It would appear that the marked growth in jobs up until 2008 coincides with growth of businesses in the area. Notable amongst these businesses are the three school districts that service the city and growth in the health services industry."(Reference: www.google.com/search?&q=el paso employers 2007)



Response R5: "The high peak in 2008 was during the time when the economy was overheated. After that time the economy slipped into a recession which caused the employment status of many people to change. This is why after 2008 the graph shows a sharp drop in employment. "(Reference: www.google.com/url?q=http://en.wikipedia.org/wiki/Late-2000s_recession&sa=U&ei=ae5qT6yoBMaosQKGI0CWCA&ved=0CBQQFjAB&usq=AFOiCNGuzT5xk-iiEUTtOIK4C8Gi6DP0FQ)



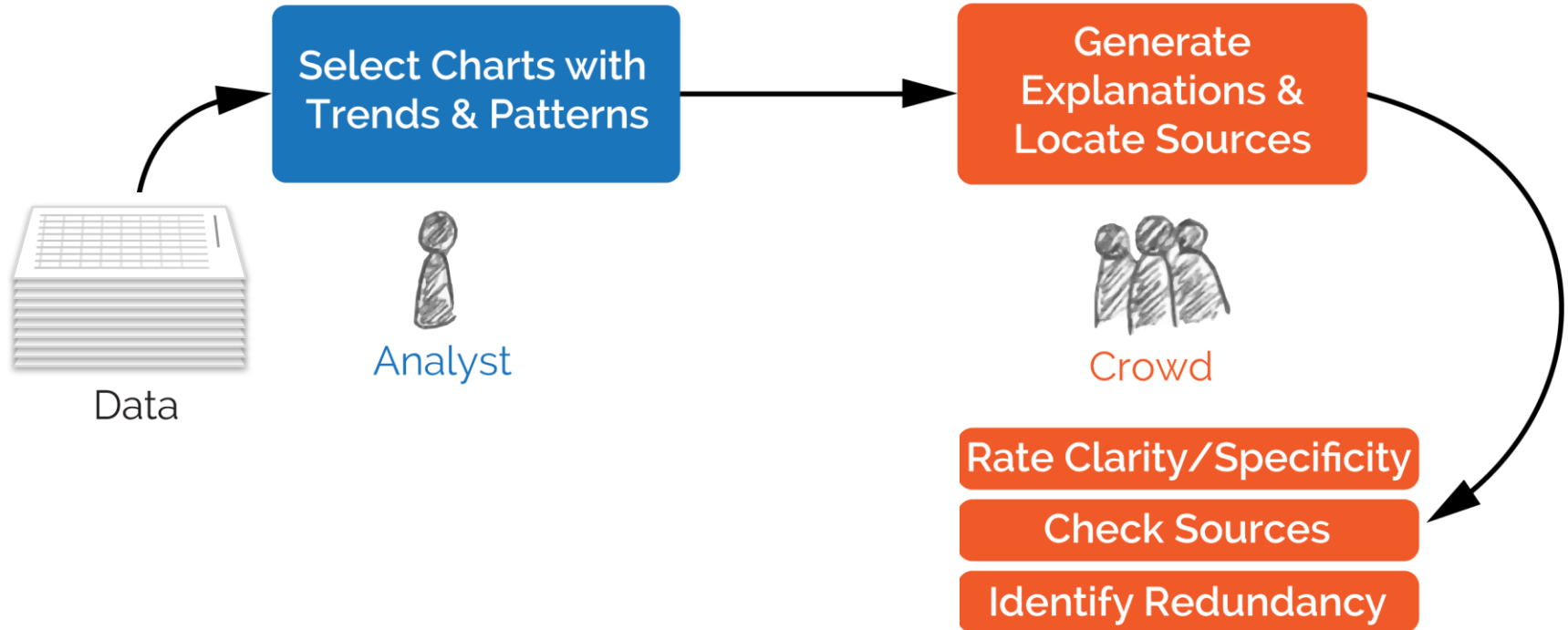
MULTIPLE WORKERS
INDEPENDENTLY CLUSTER
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USE COMPUTATIONAL
SIMILARITY METRICS TO
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FINDING THE RIGHT BALANCE OF
HUMAN AND AUTOMATED EFFORT

MANAGING THE CROWD'S WORK

MANAGING THE CROWD'S WORK



EXPLANATION MANAGEMENT INTERFACE

The screenshot displays the Analyst UI interface within a browser window. The browser address bar shows the URL: proxy.commentspace.net/media/html/AnalystUITest/?clusters=data/All-Split-Clusters(Shiry).tab.txt. The interface includes a control bar with a quality slider set to (2.5-5), a 'Group by' dropdown menu set to 'Chart > Cluster', and a 'Sort by' dropdown menu set to 'Quality'. On the left, a scatter plot titled '3/6' shows 'Average Total Cost to Graduate (\$)' on the y-axis (0 to 200K) and 'Percent of Students who Graduate' on the x-axis (0 to 100). A single data point for Brigham Young University (BYU) is highlighted. The main content area lists several articles under the heading 'church subsidizes' (5/5 items). Each article includes a quality score in a yellow circle, a snippet of text, and a 'view sources' link. The articles are: 1) 'The Church of Jesus Christ of Latter Day Saints pays a significant part of the tuition costs...' (score 5); 2) 'Brigham Young University is a private not for profit school which is also funded by The Church of Jesus Christ of Latter-Day Saints...' (score 4); 3) 'BYU is funded through the LDS church so they are able to subsidize their final needs and release the financial burden from the students tuition...' (score 3.5); 4) 'The church subsidizes the tuition of its students BYU students tuitions, therefore the true cost of tuition is not reflected in the graph...' (score 3.5); 5) 'The cost of attendance at BYU is subsidized by the LDS church...' (score 3). Below this, the heading 'honor code' (1/1 item) is shown with an article snippet and a quality score of 4. Finally, the heading 'athletics' (1/1 item) is shown with an article snippet and a quality score of 2.5.

Analyst UI

proxy.commentspace.net/media/html/AnalystUITest/?clusters=data/All-Split-Clusters(Shiry).tab.txt

Quality: (2.5-5) Group by: Chart > Cluster Sort by: Quality

3/6

Average Total Cost to Graduate (\$)

Percent of Students who Graduate

Brigham Young University (BYU)

church subsidizes 5/5

The Church of Jesus Christ of Latter Day Saints pays a significant part of the tuition costs. The graduation rate is above average while the cost to students is well below average because of the subsidized costs by the church. [\[view sources\]](#) **5**

Brigham Young University is a private not for profit school which is also funded by The Church of Jesus Christ of Latter-Day Saints. 98% of their students are members of LDS and they have lowered tuition fees for LDS members. [\[view sources\]](#) **4**

BYU is funded through the LDS church so they are able to subsidize their final needs and release the financial burden from the students tuition. [\[view sources\]](#) **3.5**

The church subsidizes the tuition of its students BYU students tuitions, therefore the true cost of tuition is not reflected in the graph. [\[view sources\]](#) **3.5**

The cost of attendance at BYU is subsidized by the LDS church. [\[view sources\]](#) **3**

honor code 1/1

Brigham Young University is run by The Church of Jesus Christ of Latter-day Saints and it requires students to adhere to a strict honor code if they enroll. The school has low tuition costs, but since students are mostly members of the church and bound by the honor code, they spend less time partying and more time studying. [\[view sources\]](#) **4**

athletics 1/1

BYU graduation rate is increasing because they get more athletics and the ranking of BYU is higher than Average American universities. Moreover, the total cost of BYU is lower than other universities yet they have most reputed programs and have high job placement rates. [\[view sources\]](#) **2.5**

CROWDSOURCING HIGH-LEVEL ANALYSIS

HUMAN COMPUTATION CAN BE A USEFUL
COMPLEMENT TO AUTOMATED PROCESSING

EVEN MORE INTERESTING WITH EXPERTISE



cheap low-skill crowds

vs.

more knowledgeable trusted ones

UNDERSTANDING HOW TO PARALLELIZE
ANALYSIS PROCESSES MAY BE AS
IMPORTANT AS PARALLELIZING
COMPUTATION HAS BEEN.

DATA ANALYSIS AT SCALE

CHALLENGES

ANALYSIS AND CLUSTER COMPUTING

INTERACTING WITH BIG DATA

PARALLELIZING HUMAN INTELLIGENCE



UP NEXT

AFTER THE BREAK
APPLICATION AREAS

THIS AFTERNOON
DINO FUN WORLD PRESENTATIONS
(OPEN LAB)

DECEMBER 8th-19th
INFORMATION VISUALIZATION LECTURES
AT UNIVERSITÉ PARIS SUD

BONUS MATERIAL

MORE DETAILS ON CROWDSOURCED DATA ANALYSIS

CLUSTERING VIA COLOR-CODING

Prompt: Explain **why** the strong **peak or valley** highlighted in the chart might have occurred.

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Individual workers cluster the whole set.



Workers have complete context

Individual workers can cluster badly



Hard to integrate clusterings from multiple workers

HOW TO INTEGRATE COLOR-CLUSTERINGS?

Prompt: Explain **why** the strong **peak or valley** highlighted in the chart might have occurred.

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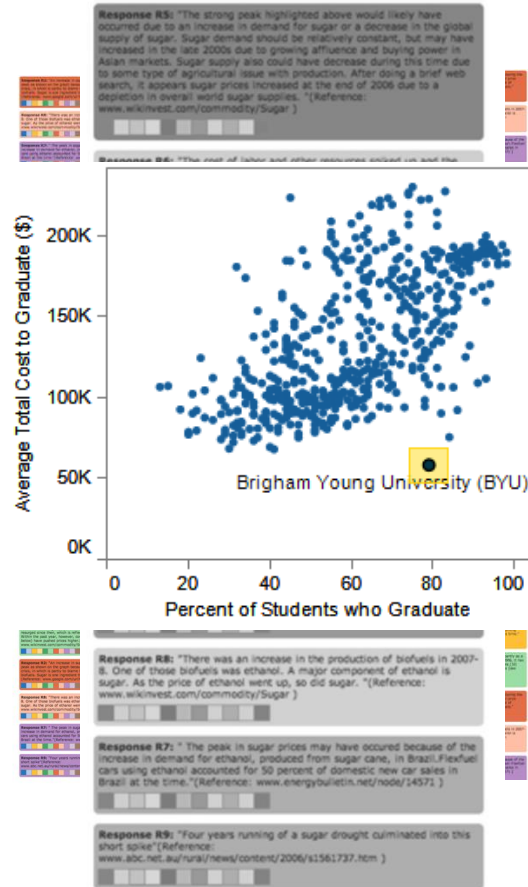


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- A single worker's clustering is preferable to a combination of multiple clusterings.
- Clusters reproduced by multiple independent workers are likely to reflect actual redundancy.
- Errors tend to be either noisy or easy to catch.

HOW TO INTEGRATE COLOR-CLUSTERINGS?

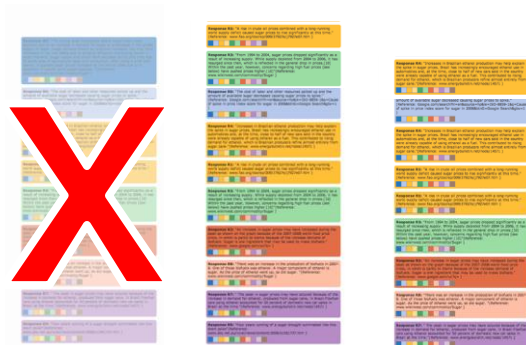


Selecting the Most-Representative Clustering

HOW TO INTEGRATE COLOR-CLUSTERINGS?

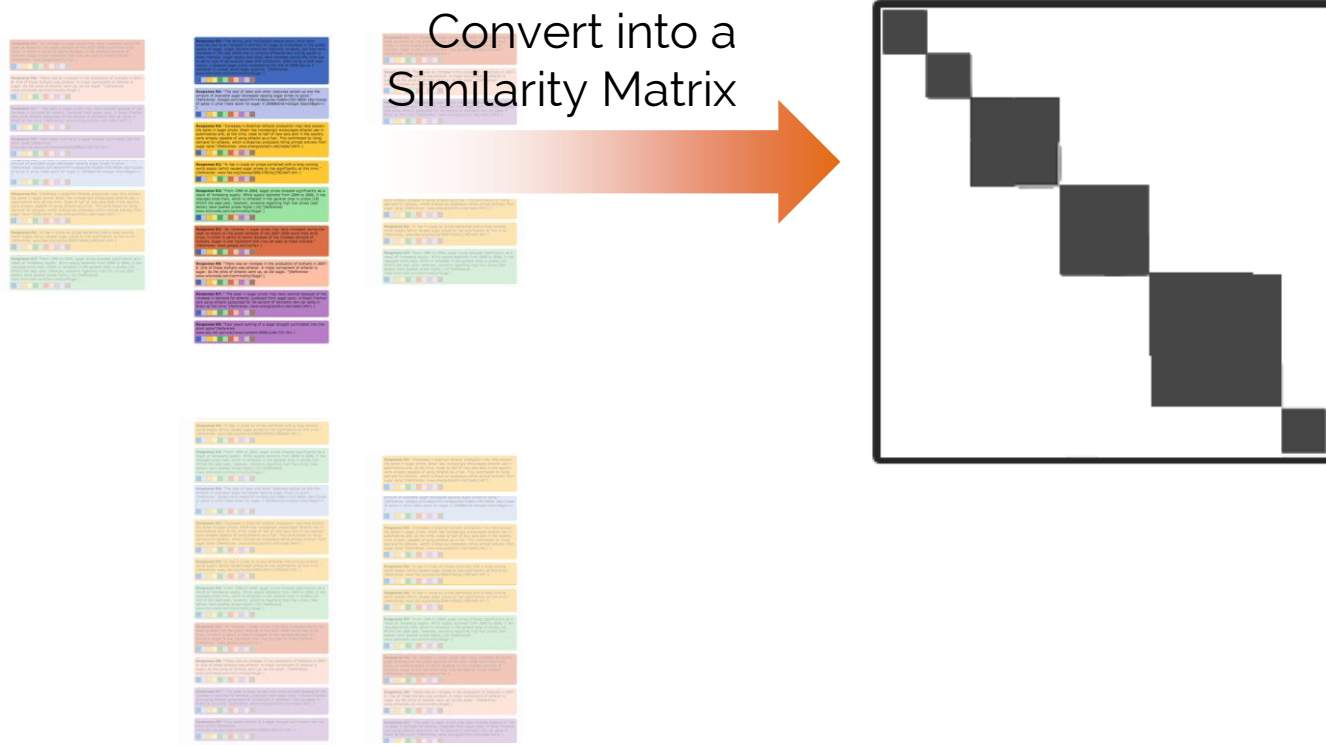


This block shows three vertical columns of text blocks. Each block has a colored header bar and a small icon bar below it. The colors used are orange, light blue, purple, yellow, green, and red. The text within the blocks is small and illegible.

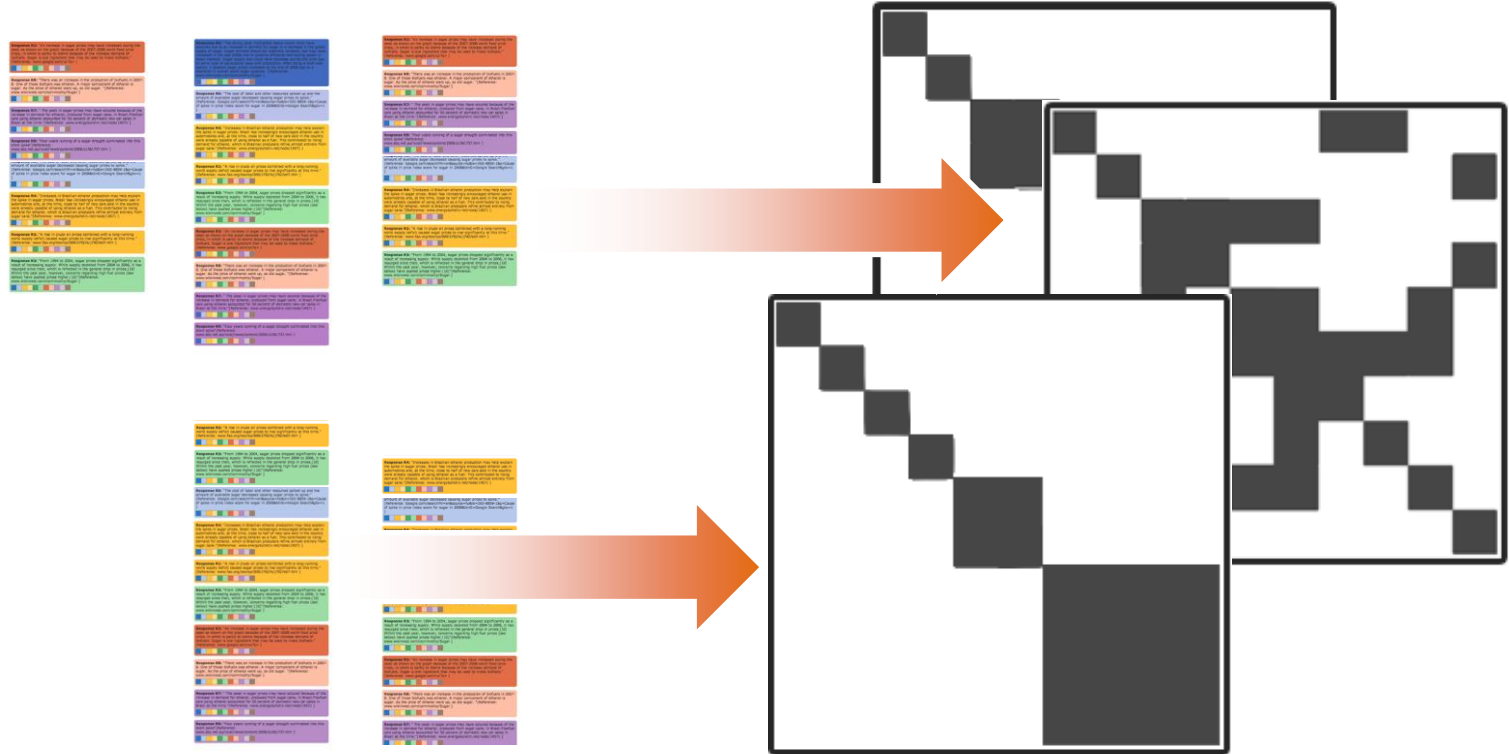


This block shows three vertical columns of text blocks, similar to the one above. However, a large, bold red 'X' is superimposed over the leftmost column, indicating that this approach is incorrect or not recommended.

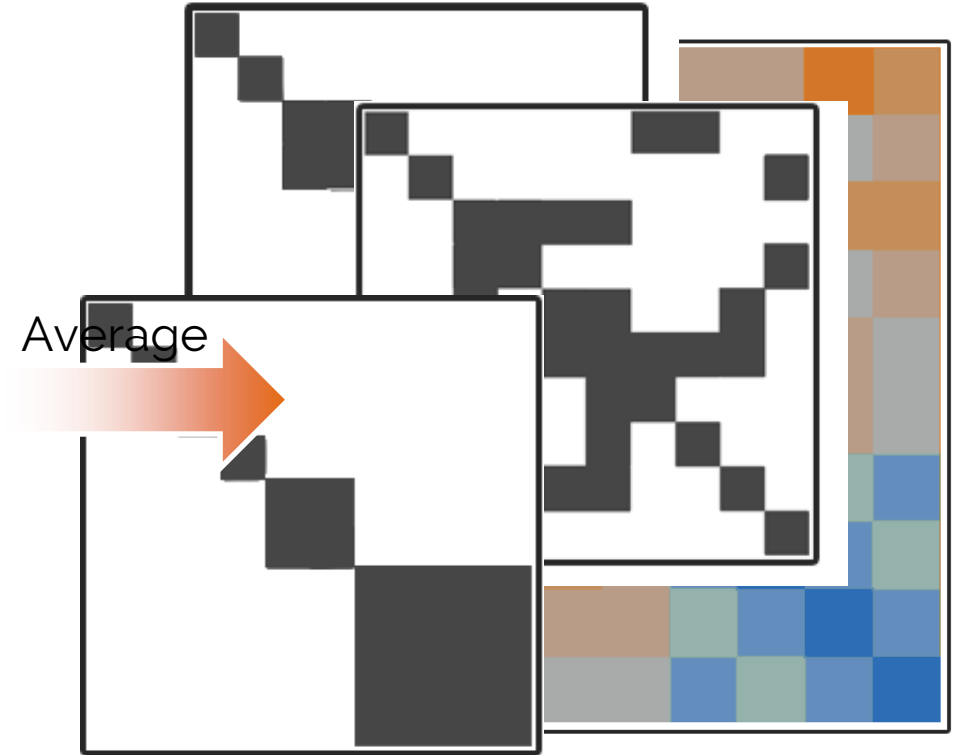
SELECTING THE MOST-REPRESENTATIVE CLUSTERING



SELECTING THE MOST-REPRESENTATIVE CLUSTERING



SELECTING THE MOST-REPRESENTATIVE CLUSTERING



EVALUATING REDUNDANCY-DETECTION

Does color clustering with most-representative selection produce good clusterings?

Our Explanation Dataset

12 charts (4 each from 3 different data sets)

10 workers explained each chart

➔ 93 Workers produced 156 explanations (Avg=13 per chart)

EVALUATING REDUNDANCY-DETECTION

Does color clustering with most-representative selection produce good clusterings?

10 Workers used color clustering to group the explanations for each chart. (120 total clusterings)

We used most-representative selection to pick the best clustering for each chart. (12 clusterings)

EVALUATING REDUNDANCY-DETECTION

Baseline - Expert clustering (x 3)

To score a clustering, we use the F-measure to compute similarity to each expert, then average.

(completely dissimilar) $[0 \longleftrightarrow 1]$ (identical)

EVALUATING REDUNDANCY-DETECTION

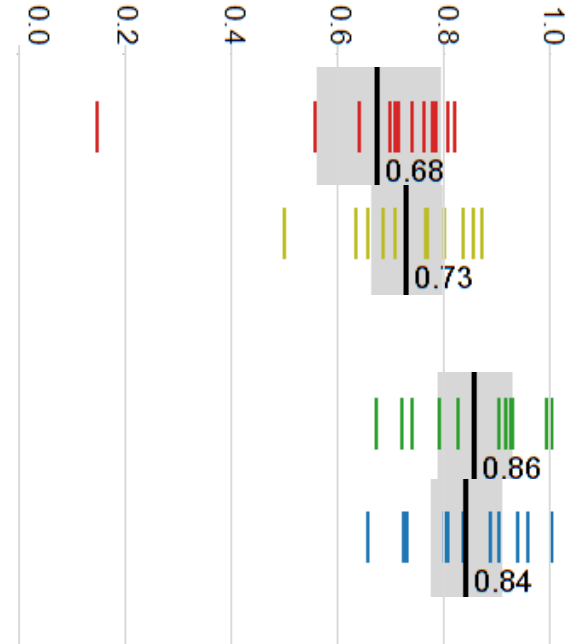
Average F-measure Score (vs. Experts)

Unclustered Results **F=0.68**

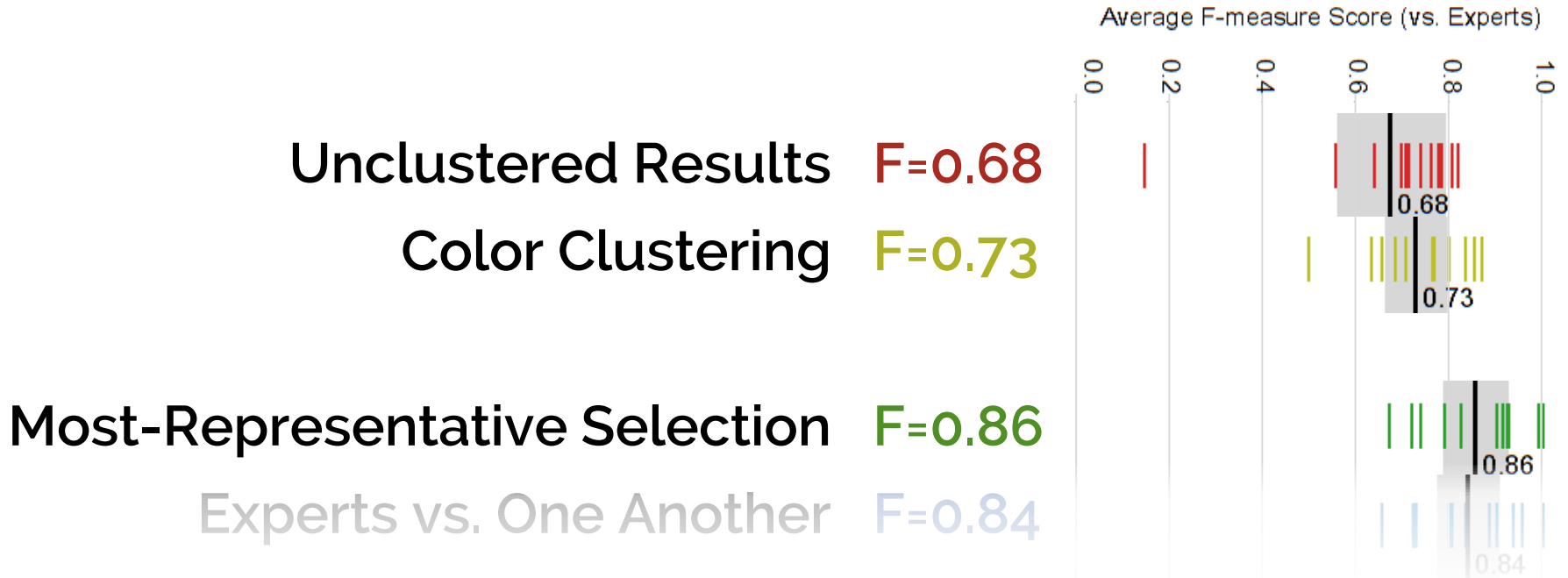
Color Clustering **F=0.73**

Most-Representative Selection **F=0.86**

Experts vs. One Another **F=0.84**



EVALUATING REDUNDANCY-DETECTION



T-tests showed our most-representative results were significantly closer to experts than color clustering or unclustered were. (both $p < 0.01$)